



OVERVIEW



- Collections
- Information
- Programs
- Technology
- Library Services
- Security
- Facilities
- Awareness
- Investing in Staff

Increases and Efficiencies 2014 - 2015

Increases:

0	Security Services	\$50.0K
0	Equipment and Software Maintenance	32.0K
0	Strategic Plan Goals and Programs	25.0K
	Materials and Services	16.0K
-	Insurance Increases	7.5K
	Maintain Staff Recruitment and Training	1.0K

Efficiencies:

• Wages & Benefits	\$18K*
 Utility Cost Efficiencies 	10.5K
*Wages were reduced for reclassification of Supervisor pos	sition

Cuts:

• Equipment and Software Maintenance 10.0K

Expand Access to Service

In 2013, growth was seen in the following areas:

- o Digital Circulations
- Public Computer and Public Wireless Use
- Webpage Visits
- Patron Contacts
- Entry count



Nearly 511,205 people entered the libraries!

Performance Indicators						
Budgeting for Outcomes Programs	Performance Indicators					
Collections, programs, and facilities	37% higher circulation of eBooks and downloadable audios and videos than national average	More than 1.7 million circulations in 2013	123% higher overall circulation than national average			
Promote awareness of library and information services for current and new projects	Nearly 511,205 people entered the libraries		25% increase in library homepage visits			
Provide intuitive, mobile, and user-friendly library services for all ages	25% increase in use of public computers and public wireless		28% increase in reference questions			
Implement local information for government public policies and historical archive to engage citizens with their government	19% increase in access to Black Hills Knowledge Network Implementation of a Oral History Project					

