



# CITY OF RAPID CITY

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## Engineering Services

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January 25, 2008

To: Dirk Jablonski  
Director Public Works

From: Dan Coon  
Project Manager

Ref: Project Status  
Utility Billing System and  
Utility System Master Plan

As requested the following is an update of the status for the above referenced projects:

### **Utility Billing System Project No. PW06-1593**

In October 2006 the City of Rapid City contracted with Advanced Utility Systems (Advanced) for implementation of a new utility billing software system. During the conversion and implementation of the Advanced system the City and Advanced project teams encountered numerous obstacles. Attempts to "Go Live" with the Advanced System in July 2007 and October 2007 were unsuccessful. Implementation of a focused project plan by Advanced in November and December of 2007 did not satisfy the City's needs.

On January 14, 2008 City of Rapid City staff members met with Steve Hammond, Vice President, of Advanced Utility Systems to resolve the remaining issues. Mr. Hammond committed whatever resources are necessary from Advanced for successful implementation of the Advanced software at no additional cost to the City of Rapid City. Advanced staff members have been in Rapid City for the past two weeks and have made progress towards a successful implementation of the system. City staff members will meet with Mr. Hammond the week of February 18, 2008 to develop a project plan and schedule for resolution of remaining items. The goal will be to have the Advanced system implemented by March 31, 2008. However, this date is dependent upon how quickly the remaining items can be resolved.



**Utility System Master Plan PW05-1447**

The City of Rapid City contracted with Burns & McDonnell Engineering Company in March 2006 for Phase II of the Utility System Master Plan. Since that time the project team has made steady progress in developing all facets of the plan. In March 2007 the City of Rapid City placed the water planning portion of the plan on hold to allow the Water Advocacy Task Force time to bring forward recommendations on source water utilization. In September 2007, following receipt of the Water Advocacy Task Force recommendation, the water planning portion of the project was restarted.

The project is proceeding as scheduled. Three main items remaining to be completed are:

- Future water planning and modeling
- Development of recommended water and sewer Capital Improvement Plans
- Development of the Final Report

The project is scheduled to be completed and a final report submitted in April 2008, which is within the contracted time frame.