

# Complaint Report for Wellington Heights since Sept 2003

Date	Time	Category	Source Name	Permit No	Source Location
9/8/2003	7:40 AM	Fugitive Dust	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
The complainant called several times during the day regarding fugitive dust from this construction project.					
<b>Follow up</b>					
Staff initially called Mr. Allen Zandstra with Lind Exco regarding the need for dust control. Allan indicated he would get the water truck to the site as soon as possible. Staff then called Mr. Gene Quinn, property owner and developer, regarding the complaint. He indicated he had just been to the site and was aware there was a problem. He had requested the work on the north side of the site be moved the south side due to the south wind. He agreed to meet staff at the site. Staff arrived at the site at about 9:10 am. There was dust observed from loaders filling the haul trucks. There was dust from haul trucks entering/exiting the site and from wind erosion of stockpile on the north side of site. The water truck arrived at about 9:15 am and began watering which immediately reduced dust. Dust was still observed from trucks being filled but it was generally not going off site. The contractor agreed to continue watering to control dust.					

Date	Time	Category	Source Name	Permit No	Source Location
9/10/2003	11:00 AM	Fugitive Dust	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
A complaint was received regarding significant fugitive dust generated from this project over the previous weekend. The complainant indicated that no water was used to control dust. The complainant has indicated the siding on the house has been stained by the dust. The complainant would like the home cleaned and will hire a lawyer if it doesn't get done. Due to the rain today, there is no fugitive dust today.					
<b>Follow up</b>					
Staff has been working with the property owner and contractor regarding dust control on this site. Staff does not have authority to require cleaning of homes. Therefore, staff has contacted Mr. Gene Quinn the property owner, and suggested that he contact the complainant directly regarding cleaning of the homes that have been impacted. Gene indicated he would contact the property owners about cleaning the siding on homes when the fill removal work has been completed.					

Date	Time	Category	Source Name	Permit No	Source Location
9/11/2003	8:30 AM	Fugitive Dust	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
The complainant called regarding fugitive dust from this project. The complainant indicated there was no water truck on site and the dust was blowing off site.					
<b>Follow up</b>					
Staff contacted Mr. Allan Zandstra with Lind Exco regarding the need for a water truck on site at all times. He said he would send one to the site immediately. Staff conducted a site inspection and talked with site personnel regarding the need for the water truck to be on site at all times during site activities. The water truck arrived shortly after staff arrived on site. Fugitive dust was immediately reduced with the use of water. Some fugitive dust is still generated from the loader activities. Staff called complainant back to give an update.					

Date	Time	Category	Source Name	Permit No	Source Location
9/11/2003	8:45 AM	Fugitive Dust	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
The complainant called regarding fugitive dust from this project. The complainant indicated there was no water truck on site and the dust was blowing off site.					
<b>Follow up</b>					
Staff had already contacted site personnel from a previous complaint regarding dust control.					

Date	Time	Category	Source Name	Permit No	Source Location
9/11/2003	8:45 AM	Fugitive Dust	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
The complainant called several times regarding fugitive dust from this project. The complainant indicated there was no water truck on site and the dust was blowing off site.					
<b>Follow up</b>					
Staff had already contacted site personnel from a previous complaint regarding dust control.					

Date	Time	Category	Source Name	Permit No	Source Location
9/15/2003	1:30 PM	Fugitive Dust	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
A complaint was received regarding fugitive dust going off site even though water was being used.					
<b>Follow up</b>					
Staff conducted an inspection and very little fugitive dust was observed. There was a small amount of fugitive dust from the loader activities but it was generally not going off site. Some fugitive dust was observed from trackout to the adjoining street. Mr. Gene Quinn, property owner, indicated the fill removal activities would be done by the end of the day and the street would be cleaned up. Staff checked site the following day and the fill removal activities appeared complete and the street had been cleaned.					

Date	Time	Category	Source Name	Permit No	Source Location
9/24/2003	10:45 AM	Fugitive Dust	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
A complaint was received regarding the potential for fugitive dust now that site activity had started again. The complainant indicated that with the recent rain, the activity had not generated dust yet but since there was no water truck on site, there was a concern the dust would not be controlled if it occurred.					
<b>Follow up</b>					
Staff contacted Mr. Allan Zandstra with Lind Exco to determine the extent of activity on site. Allan indicated they were moving some soil off this site to a nearby lot in this development. He indicated the work would likely not extend past today. He indicated he would call site personnel and have a water truck delivered to the site if the work has not already been completed. Staff conducted an inspection and there was no water truck on site. Although there was fugitive dust generated from loader activities, they were loading on the north side of the site which was upwind and the dust was blowing back on site. Staff called about the water truck, Lind Exco has decided not to do any additional work at this site instead of bringing in the water truck. Staff called the complainant with the update.					

Date	Time	Category	Source Name	Permit No	Source Location
9/24/2003	1:30 PM	Fugitive Dust	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
A complaint was received regarding fugitive dust from site activities.					
<b>Follow up</b>					
Staff had already contacted Mr. Allan Zandstra with Lind Exco regarding the need for a water truck for this site from a previous complaint. Staff conducted an inspection and there was no water truck on site. Although there was fugitive dust generated from loader activities, they were loading on the north side of the site which was unwind and the dust was blowing back on site. Staff called about the water truck, Lind Exco has decided not to do any additional work at this site instead of bringing in the water truck. Staff called the complainant with the update.					

Date	Time	Category	Source Name	Permit No	Source Location
10/17/2003	2:30 PM	Fugitive Dust	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
A complaint was received regarding dust from this site because there was no water truck in use.					
<b>Follow up</b>					
Because Air Quality staff was not available, the City engineering staff conducted an inspection and since site operations had shut down for the day, no fugitive dust was observed. Staff informed the contractor they needed a water truck on site during site activities including weekends.					

Date	Time	Category	Source Name	Permit No	Source Location
10/20/2003	8:45 AM	Fugitive Dust	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
A complaint was received regarding the lack of a water truck over the weekend while contractor was working. The complainant indicated the winds had been lights so the dust hadn't been too bad.					
<b>Follow up</b>					
Staff conducted an inspection. There was a water truck on site and in use. Staff discussed complaint with Mr. Art Askland with Quinn Construction. He indicated they had not worked on the weekend but there had been another contractor on site removing fill to a lot within the development. He indicated he has the water truck on site every day and uses it 3 to 5 times depending on conditions. Staff indicated there was a lot of trackout on Wellington Dr. Art indicated that was mainly from the other contractor hauling fill off site. He indicated he had just cleaned the street a few days before. Staff contacted Mr. Gene Quinn, property owner and developer, regarding the clean up of the trackout. He is going to try and limit the area the truck drives on the street and he will have them hand sweep daily.					

Date	Time	Category	Source Name	Permit No	Source Location
11/12/2003	3:30 PM	Mud trackout	Wellington Heights	03-AQ-035	Wellington Dr.
<b>Complaint</b>					
A complaint was received regarding trackout on the streets.					
<b>Follow up</b>					
Staff conducted an inspection and although there was trackout it hadn't been too bad. Staff contacted Mr. Gene Quinn, property owner and developer, regarding clean up of the street. Gene indicated the clean up would be conducted.					

Date	Time	Category	Source Name	Permit No	Source Location
11/13/2003	9:00 AM	Mud trackout	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
The complainant called back and indicated the trackout from the previous day had still not been cleaned up.					
<b>Follow up</b>					
Staff contacted Mr. Gene Quinn, property owner and developer regarding the complaint. Gene was out of town and staff was referred to Bob Quinn with Quinn Construction. Staff indicated the trackout needed to be cleaned up immediately. A representative from Quinn Construction indicated they had been trying to clean up frequently but due to the other contractors working on site, they didn't feel responsible for all the clean up. Staff observed activity on site but there was only a very light wind and no fugitive dust was observed.					

Date	Time	Category	Source Name	Permit No	Source Location
11/19/2003	12:45 PM	Fugitive Dust	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
A complaint was received regarding fugitive dust blowing off site and there was no water truck to control dust.					
<b>Follow up</b>					
Staff conducted an inspection of the site. Although there has been additional soil disturbed since the previous inspection, no fugitive dust was observed. There was limited soil moving activities and the wind was relatively light. Staff talked with Shannon with Quinn Construction while on site. He indicated that the winds had been light all day and he had not observed fugitive dust. He also indicated they had not done much activity today that would disturb the soil. He did indicate the water truck was on it's way to the sight and he would water when it arrived. Staff observed trackout on Wellington Drive. Shannon indicated he would contact a sweeper for clean up before the weather turned cold.					

Date	Time	Category	Source Name	Permit No	Source Location
11/26/2003		Mud trackout	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
A complaint was received regarding trackout on the street and in the complainants driveway and the presence of soil on the snow surface.					
<b>Follow up</b>					
Staff conducted an inspection and observed some trackout from the cuts made in the street for utility work and some at the northern entrance to the site. Although there was a construction entrance in place, the site was muddy and some trackout had occurred but generally not in front of the complainant's house. Staff did not observe any significant mud tracked into the complainant's driveway. Staff did observe a fine layer of soil on the snow surface but no visible emissions were observed coming from the site. Staff stopped at the complainant's house but she was not home at the time.					

Date	Time	Category	Source Name	Permit No	Source Location
12/3/2003	11:00 AM	Mud trackout	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
A complaint was received regarding trackout from this project. Staff had talked with the City engineering inspector regarding this project earlier in the day. He had indicated that trackout has occurred at this site and clean up was scheduled for today. He indicated due to the cold temperatures and the recent snow the material on the street has been wet or frozen so no fugitive dust has been observed. Staff gave this information to the complainant.					
<b>Follow up</b>					
Staff was contacted by City engineering inspector while he was on site. He indicated that contractor wanted to delay sweeping for two days to coincide with planned paving. Staff indicated the streets needed to be cleaned today and if necessary it would have to be done again before they pave. Staff conducted an inspection at about 1:15 pm. Trackout was observed on Wellington Dr but due to limited traffic and moist conditions very little fugitive dust was observed. Staff talked with Art Askland with Quinn Construction while on site. He indicated the sweeper was scheduled between 1:30 pm and 2:00 pm. Staff contacted the complainant with this information. The City engineering inspector confirmed the sweeper had come for clean up while he was on the site.					

Date	Time	Category	Source Name	Permit No	Source Location
12/4/2003	1:15 PM	Fugitive Dust	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
A complaint was received regarding fugitive dust blowing off site due to the high winds.					
<b>Follow up</b>					
Staff discussed this site with the City engineering inspector who had just returned from the site. The inspector indicated he had not observed fugitive dust leaving the site. He indicated work was being done on the south side of the site away from the complainant's house but he was going back to the site and would call if conditions had changed. The inspector indicated very little fugitive dust was observed and it was not going in the direction of the complainant's home. Due to another commitment, staff could not conduct an inspection.					

Date	Time	Category	Source Name	Permit No	Source Location
12/15/2003	8:00 AM	Mud trackout	Wellington Heights	03-AQ-035	Wellington Dr
<b>Complaint</b>					
A complaint was received regarding the trackout had not been cleaned up from last week and there was new trackout from work done over the weekend. The complainant indicated the loader had been driving on the road rather than the site.					
<b>Follow up</b>					
Staff explained that the sweeper had likely not been to the site due to the temperatures being in the upper teens and low 20s at the end of last week. Staff contacted Mr. Gene Quinn, property owner, and he will schedule the sweeper this morning because the temperatures are adequate for sweeping. Staff requested clean up by 12:00 pm. He indicated there had been some dirt removed from the site over the weekend that was needed unexpectedly for another site. The City engineering inspector called from the site and indicated there was trackout on the street but they had tried to clean up some of the weekend trackout with the loader and that's why it had been driving on the street. The inspector indicated that even though there were very winds (30-40 mph), fugitive dust was not observed at the site. Staff conducted an inspection and the streets had been thoroughly cleaned. Even with the high winds, no fugitive dust was observed.					