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CONSTRUCTION DEPARTMENT

### Pizza Ranch Pick-Up Window Car Stacking

Our pick up window is somewhat different than a "traditional" drive up window in most restaurants. The way ours works is that customers will call ahead to have their pizza and chicken prepared. To complete their order, they are given an approximate time that their order will be ready. When they leave their house or their work, they drive up to the window for their order. Because their order was prepared ahead of their arrival, the transaction time just consists of paying for their product and receiving their product. Typically, there is no "wait time." If a customer arrives before their order is ready, the payment is usually processed and the customer is asked to pull around to one of two or three parking stalls designated for "pick-up" customers only. As opposed to "traditional drive-up" where there is a "squawk box" to place the order and then a window to pay and a window to pick up, our operation does not have this alignment.

It is our experience that even when our restaurant is having a "rush hour," typically we don't see more than two, maybe three cars in line at any time. Because the food is prepared before the customer's arrival, we also do not experience the "wait" that a person would normally experience in a traditional drive thru lane.

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**Pizza Ranch**  
**1556 Luna Avenue**  
**Rapid City, SD**

**Hourly Pick Up Sales – December 17 – 23, 2012**

Monday, December 17, 2012

4:00 pm – 5:00 pm	3
5:00 pm – 6:00 pm	5
6:00 pm – 7:00 pm	4
<u>8:00 pm – 9:00 pm</u>	<u>1</u>

Day Total 13

Tuesday, December 18, 2012

11:00 am – 10:00 pm	1
1:00 pm – 2:00 pm	1
4:00 pm – 5:00 pm	3
5:00 pm – 6:00 pm	5
6:00 pm – 7:00 pm	3
7:00 pm – 8:00 pm	2
<u>8:00 pm – 9:00 pm</u>	<u>1</u>

Day Total 16

Wednesday, December 19, 2012

11:00 am – 12:00 pm	1
12:00 pm – 1:00 pm	1
5:00 pm – 6:00 pm	6
6:00 pm – 7:00 pm	4
<u>7:00 pm – 8:00 pm</u>	<u>1</u>

Day Total 13

Thursday, December 20, 2012

12:00 pm – 1:00 pm	1
1:00 pm – 2:00 pm	1
3:00 pm – 4:00 pm	3
4:00 pm – 5:00 pm	2
5:00 pm – 6:00 pm	5
6:00 pm – 7:00 pm	3
7:00 pm – 8:00 pm	2
<u>8:00 pm – 9:00 pm</u>	<u>1</u>

Day Total 18

Friday, December 21, 2012

12:00 pm – 1:00 pm	1
2:00 pm – 3:00 pm	3
3:00 pm – 4:00 pm	3
4:00 pm – 5:00 pm	3
5:00 pm – 6:00 pm	2
6:00 pm – 7:00 pm	2
7:00 pm – 8:00 pm	1
<u>8:00 pm – 9:00 pm</u>	<u>1</u>

Day Total 16

Saturday, December 22, 2012

11:00 am – 12:00 pm	6
3:00 pm – 4:00 pm	1
4:00 pm – 5:00 pm	3
5:00 pm – 6:00 pm	7
6:00 pm – 7:00 pm	4
<u>7:00 pm – 8:00 pm</u>	<u>3</u>

Day Total 24

Sunday, December 23, 2012

11:00 am – 12:00 pm	3
12:00 pm – 1:00 pm	2
3:00 pm – 4:00 pm	1
5:00 pm – 6:00 pm	1
6:00 pm – 7:00 pm	1
<u>7:00 pm – 8:00 pm</u>	<u>2</u>

Day Total 10

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