

# UOR #1641

## Issues with Emerald City Daycare.

July 12, 2000

- 1- Tree hanging in my yard and at an angle that is a hazard for my property and theirs.
- 2- Attitude of employees and owners of daycare towards myself and my family.
- 3- Traffic in alley was not expected, alley should be paved at daycare's expense or the daycare should be relocated. I have requested them to divert the traffic through the alley via the paved side and they refuse to co-operate. The owners were very rude regarding this issue. On one occasion I had to call the police because the Daycare customers left the Daycare at such high speeds, I have a 2-year-old and a 9-year-old that plays in my yard and the clientele and employees are very disrespectful. They act snotty and as if we do not belong in our own yard at the same time they are having outside activities in theirs.
- 4- On or about 07-21-2000 @ 5:45pm I witnessed the owner's older daughter of the daycare rolling a marijuana cigarette in here vehicle in the rear parking lot of the daycare. She was driving a Altima, license plate #2CR 679, Gold in color. Driver was Amanda, their daughter. Approximately 5'5" with blonde hair. Their daughter is known for her dealings with the wrong crowds involved with drugs and alcohol. Isn't this a drug free zone?
- 5- I witnessed (Last Summer) on a daily basis their daughter Mckayen being the primary overseer of a group of 10 or more children out in the playground area of the daycare. This is forbidden by the laws of SD for a person under the age of 18 years to be in charge of children under the age of 4 years. Ages 14 years and above can only be used as a Daycare aid and must be under supervision of qualified daycare personnel.
- 6- The noise during the day is above an acceptable level, as well as the language used by the daycare employees and the underage staff (Their daughter Mckayen).
- 7- Upkeep of the property is minimal. They rarely mow the lawn and seem to do the minimum of upkeep on the facility. There is very little grass for the children to play on. The mowing has improved but the play area is a dirt hole!
- 8- The daycare is interfering with my family's lifestyle and what we consider to be appropriate surroundings for my children, this daycare needs to be relocated to a commercial zone. I don't feel nearly as comfortable in my own backyard. The attitude of the owners is far from acceptable.
- 9- Our neighborhood is no longer peaceful. The daycare owners provide the impression that our neighborhood owes them for putting the daycare in our neighborhood.
- 10- People who drop off their kids in the morning tend to be in a rush to get to work on time, this pattern is strongly shown in the alley in the morning. The evening pickup is calmer but the attitudes tend to be expressed to my family through the customer's respect for our alley access and the city alley speed limit of 10-15 MPH. They could care less if they are covering my cars, boat and outdoor property with piles of dirt.
- 11- I have witnessed the younger daughter Mckayen yelling at the top of her lungs threatening the children on the playground with vulgar words and abuse. This is totally unacceptable and makes the neighborhood a much less attractive place to reside.
- 12- On or about the 14th of July I witnessed a daycare employee backing out of the rear parking lot. She backed up to far and hit the neighbor's fence, pulled forward and hit the telephone pole

in front of her vehicle, then backed up again ramming the fence again and then drove off. She never got out of her car to check the fence damage. She leveled the fence and stretched out the links in the chain link fence. I did notify the fence owner and recorded it here the same day the event took place. Vehicle was a Brown Mercury Sable GS License plate #2AF 345. Driver had shoulder-length blondish brown hair and smoked a cigarette.

13- On 08-07-00 I witnessed one of the daycare's employees boyfriend come to visit her on his motorcycle. He tends to show up just before closing (5:45pm approx.). When he left he thought it would be cool to do a wheelie down the alley on his motorcycle. Not at all acceptable! There are kid's all over this neighborhood (After all, it is a daycare).

14- On August 8, 2000 I came home from work and found the daycare owner and 13 children out in the yard playing. This ratio of staff per child is too high and it was obvious to see she was not able to meet the needs of all of the children, as she was busy with an infant in her arms at the time.

15- On 10/21/2001 I witness the owners son (Mark) climbing up the downspout to get onto the roof. There was a group of 5 boys there trying to be cool. Falling off a roof wouldn't be too cool. I took a picture of him climbing down in support of this event.

This house used to be a rental; I had no issues with any of the renters. It was peaceful then and I would like it that way again. I have discussed my concerns with the owners of the daycare, which has resulted in confrontation every time. They are not willing to cooperate with my needs or concerns for my family's peace or safety in the neighborhood.

I am also self employed. It is of the utmost importance to be cautious and respectful of the surroundings of your business. These people act as if the neighborhood owes them for the services they provide to people who don't live in our neighborhood. I can no longer accept these owners to conduct themselves and run their business in the manner they have chosen. I am not attempting to close their daycare but definite resolution to the issues at hand must be resolved firmly with regular follow ups with the neighbors who live here.

The traffic and dust level since the daycare was started has become unacceptable. Paving the entire alley would be the only solution. On numerous attempts I have requested that the traffic come in and out through the paved side of the alley. I have received no relief or satisfaction from the owners regarding this issue. I demand correction.

I am the immediate neighbor to the daycare and wish to <sup>be</sup> present at the hearing for their USE ON REVIEW.

I have the following pictures available

Kids climbing on the roof, Cars blocking the alley to pickup kids, Junk cars parked in their daycare lot, Sandbox - Hole in the ground w/toys, Numerous snow removal issues, Traffic counts through unpaved alley.

Thank You  
Feel free to contact me as needed:

Jeffrey Bau  
221 E. Nowlin Street  
Rapid City, SD 57701  
(605) 399-0278 Days