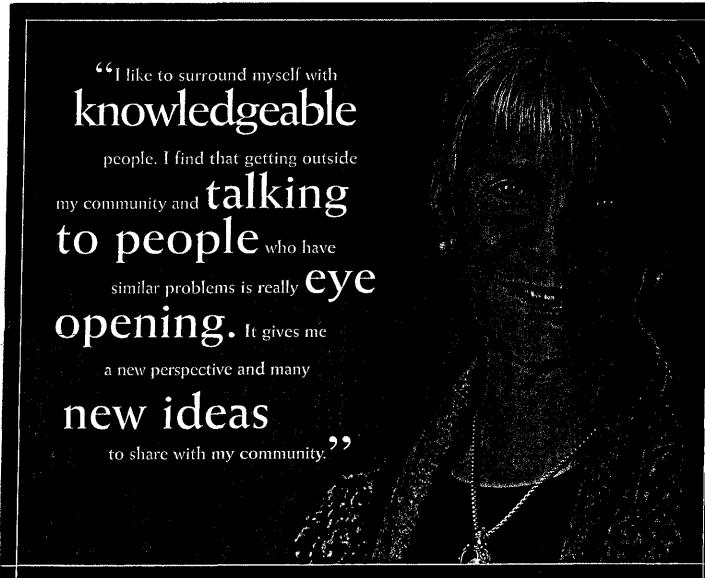
# CITY OF RAPID CITY TRAVEL REQUEST

White copy – Mayor	Yellow	copy – Finance	Gold copy - Department copy				
	Approved by Common Council on						
When the cost of the trip will ex	ceed \$1,500, per event, (	Council approval is rec	quired.				
			Mayor 				
	Арр	roved:		Date			
In accordance with the provision requested in the foregoing appli	ns of Rapid City ordinancation. Maximum cost of	ces and travel regulate trip authorized is \$	ions, consent	is hereby given for travel as			
When the cost of the trip will ex	ceed \$500, per employee	e, this section must be	signed.				
Signed(person reque	esting travel)	(Dep	) 				
Signed	D	ate		Date			
Total estimated cost of trip			\$ <u>16783.</u>	00			
(\$420pp), Arpt Pkg (\$49p	op), Shuttle (\$20pp	) <u> </u>	4320.				
Lodging 6 days (\$280nt x 6 = \$1680pp) 8400.00 Other costs - description Registration (\$375pp), Seminars 4320.00							
Meals (\$252pp)			1260.	00			
Estimated transportation cost		<del>, , ,, ,,</del>	\$ 2803.	00			
Date trip to begin Nov. 12, 2 Method of transportation reques	2007 atod airline	Date trip will end	Nov. 1/ 0	r 18, 2007			
Date of meeting Nov. 13-17	7, 2007			· · · · · · · · · · · · · · · · · · ·			
Bill Okrepkie, & Lloyd  Place of meeting or destination:	Lacroix						
List all other City employees, if	any making the trip for the	ne same purpose: Ma	lcom Chapm	an, Bob Hurlbut,			
National New Orle	L League of Cities	- Congress of Ci	ties & Exp	osition			
I hereby request permission to t justify cost involved.)							
Person requesting travel Tom							
<u> </u>	7 1	D		101 Warner / Carre - 11			



Carolyn Comitta, Council Member, West Chester, Pennsylvania

National League of Cities Congress of Cities & Exposition New Orleans, Louisiana • November 13-17, 2007



•





Cities every year so that

I can learn how to serve my

community better.

Audwin Samuel, Council Member, Beaumont, Texas

## Get the Solutions You Need to Move Your Community Forward

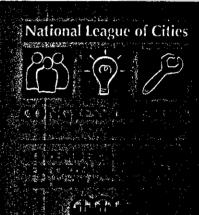
Join council member Audwin Samuel and thousands of government representatives and decision-makers at the 2007 Congress of Cities & Exposition in New Orleans. You will have much to gain from this year's event, including—

- Proven ideas, reliable sources, and valuable contacts that can benefit every area of frunicipal management.
- The big-picture perspective on

dozens of the most critical issues facing U.S. cities and towns.

- An exhibit floor with hundreds of products and services to support all aspects of municipal operations.
- The support and camaraderie of people who love their communities as much as you do.

Mark your calendars and plan to attend! For more information or to register, visit www.nlc.org.



## NLC Congress of Cities Conference Registration and Housing Form 84th Congress of Cities & Exposition November 13 – 17, 2007

Ernest N. Morial Convention Center, New Orleans, LA

For Faster Registration and Housing Reservation, Register Online at <a href="http://www.nic.org">http://www.nic.org</a>

Hattel Reservations: You must be registered for the Conference to reserve a hotel room. To guarantee

,	No housing or registration wil	ll be processed withou	t accompanying <sub>i</sub>	payment in full.	might (depending	on hotel), 14 days	prior to your arrival.	% tax plus a \$1-3 occupancy fee p This is required even if you plan to	arrive before		
Are you a newly elected official? Size of city?				6:090 p.m. If accommodations are not guaranteed 14 days in advance, the reservation will be canceled.  Please make my hotel reservation as indicated below.  I do not require hotel accommodations at any of the hotels listed below.  Please contact me regarding suits information.							
NameGender											
	itle				<del></del>	•	•				
C	City/Organization				Rimom Dates:	Arrival Date:		Departure Dale:	_		
	Mailing Address				Rmom Type:	Single (1	person/1 bed) 2 people/1 bed)	[_] Smoking			
	City					Double/D	louble (2 people/2 l	peds)			
	thone				Planom types cenno	ot be guaranteed bu	t Hotels will attemp	t to accommodate all requests.			
					Sharing My Room	n With (for Hotel C	heck in Purposes	):	<del></del>		
	mail tegistrant's Email				Special Housing	Request (e.g., who	selchair accessible	e rooms, etc.): se contact NLC Meeting Services.			
7	hese Discounted Rates	are only available	until June 18	, 2007.	Histel Choices: In	dicate your first-ch	oice hotel with the r	number "1". Number the other hotel			
S	pecial Conference Rate	25			"35" an order of pret Filiwerside is the he		isting appears in th <u>Spl/Dbl</u>	e order of the hotel map numbers. I	Sal/Dibl		
-					Chateau Sones		\$174/\$174	Loews Hotel	\$229/\$229		
5	First-Time Attendee	\$365		\$	©ourtyard by Me	armott Conv Ctr	\$189/\$189 \$179/\$179	Marriott Conv Ctr. New Orleans Marriott	\$229/\$229 \$200/\$200		
٠	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	****		T	- Kimbassy Suites		\$219/\$219	Renaissance Arts	\$220/\$220		
D	egistration Fees:	Early Early Bird	ı				\$189/\$189	Residence Inn	\$199/\$199		
7	egisuauvii reco.	carry carry care	•		Parton Garden in		\$189/\$189	Royal Sonesta	\$199/\$199		
		<b>407</b> F		•	idition Riverside		\$221/\$221 \$241/\$241	Sheraton Std Room Sheraton Club Room	\$205/\$205 \$235/\$235		
7	NLC Member City	\$375		\$	Hioliday Inn Sele		\$189/\$189	Springhill Suites Conv Ctr	\$189/\$189		
					JW Marrioti	~	\$225/\$225	Wyndham Canal Place	\$199/\$199		
2	Associate Member	<b>\$375</b>		\$			<b>V</b>				
3	SML Member City	\$385		\$	Higher Deposit Information: All major credit cards with expiration date of 11/07 or later are accepted at the conference hotels. All checks, government purchase orders, vouchers or claims must be submitted to lithe hotel with your Reg ID number at least 4 WIEEKS (October 15, 2007) prior to arrival, and are satisfact to hotel approval.						
4	Non-Member/Other	\$405		\$	Ruggistration Fee P			Card or AmEx listed below			
Po Co To	be eligible for the Earty estmarked by June 18, 20 enstituency Group 2008 Comb REGISTER, see codes and fear u must be registered for the co	007. bined Dues and Specia es listed on the Main Co	l Event Fees nference Page at I	-	Check for REC Purchase Orde by October 24 Heatel Deposit Pays Charge my HC Check for HOT confirmation 4	SISTRATION FEES or for REGISTRATI 5, 2007. ment Information OTEL DEPOSIT to to TEL DEPOSIT. Plea WEEKS prior to ar	i made payable to it ON FEES - copy m the credit card listed ase submit to hotel rival - subject to h	National League of Cities rust be enclosed & payment must be of below. address noted on NLC Meeting Ser	vices'		
AP	AMO Dues/Activities		Code:	\$	Services' confi	mation 4 WEEKS	prior to arrival - <b>su</b> i	bject to hotel approval.			
	BLO Activity Fee		Code:	<b>\$</b>	Candit Card Author	rization: NLC Mes	ting services is aut	horized to use the card below to pay	ali		
	LO Dues/Activities		Code:	\$	applicable registration	on fees and guaran	tee my hotel reserv	ration. I understand that one night's	room		
	LO Activity Fee (nonmember o	nły)	Code:	<b>\$</b>				housing on the confirmed arrival dat urs in advance. I understand that if			
	C-LEO Dues/Activities C-LEO Membership Luncheon	Event (nonmember only	Code:	<b>:</b>	show at the hotel or	my confirmed an	ival date, my resen	ration will not be reinstated for rema	inder of the		
	MG Dues/Luncheon	Lion (nonnemor ora)	Code:	\$\$	stagy unless I Instruct availability.	t the hotel to reinst	ate my reservation.	Reinstated reservations are subject	L NO MONEYS		
	MG Taste of Indy Luncheon (no	onmember only)	Code:	\$		Fx Number		Exp. Date			
	MG Welcome Reception (memi		Code:	\$					_		
		TOTAL REGIST	DATION CEE.	•					_		
ران	ease note additional inf			oce with the	Admittional Credit C listed above. (Expir			only if different than the credit card or hotel requirement.)	number		
	tion to register for Leac				Credit Card Number			Ехф. Date			
	ouse/guest programs, e				Cand Holder Name_						
	ese events have been fi			e highe io	Cared Holder Signatu	re			_		
All Î	pistration Cancellation Policy: equests must be received in w \$50 cancellation fee. No pa	rriting, postmarked by O	ctober 20, 2007,	and are subject	Fax: 703-631 Mail: NLC Re 11208 V	-6288 (Credit Ca gistration & Hous /aples Mill Road	and Purchase	onn to: o Orders Only - No Checks) o J. Spargo & Associates, Inc. ax, VA 22030			
part	icular functions. No registrati	ions or cancellations			FOR MORE INFO	<b>RMATION</b> 3-319-3864 or 1	703.440.6419				
Vo e	cancellations will be accepted a	after October 20, 2007.	-			regandhousing					
					v-11:a11. <u>1110</u>	<u>r e Eariminagini E</u>	- Johar Ro com				



## **★ LEADERSHIP TRAINING INSTITUTE SEMINARS**

## **CONGRESS OF CITIES CONFERENCE**

November 13-14, 2007 — New Orleans, Louisiana

**FULL-DAY SEMINARS** Tuesday, November 13, 2007

LO1 - The Six Essential Tools of Public

9:00 am - 5:00 pm Registration Fee: \$165 Competency: Cornerstone Elected and appointed officials have vast duties to perform, pressures to satisfy, and desired results to attain. Is there a growing crisis in constituency confidence or a lack of trust? Successful leaders master identifiable traits while using essential tools that have proven to be effective and successful... manage change, recognize and manage conflict; actively listen and communicate effectively; manage time effectively, implement a code of ethics, and make a commitment to situational leadership.

Dr. Eddie Holloway, President, Holloway and Associates, Hattiesburg, MS

#### LO2 - Building Public Private **Partnerships**

9:00 am - 5:00 pm Registration Fee: \$165 Competency: Collaborator

One of the most common questions that a city has when launching a new campaign is "Who's going to pay for it?" Look at a broad outline of various funding models including examples of cities that have successfully used them for their own new initiatives. Learn the specifics of a Public Private Partnership (PPP) model including who to include in the partnership, how to approach corporate partners, essential organizations, the division of power, troubleshooting and management of the partnership. Explore examples of successful various PPP's. Learn ways in which a unified campaign can help all of the stakeholders save money down the road. Engage in small groups, charged with the task of selecting the funding model most suitable for your city's situation and identifying vital partners with whom to work. Instructor:

Richard Norment, Executive Director, NCPPP, National Council for Public Private Partnerships, Washington, DC

### LO3 - M.E.E.T. on Common Ground: Speaking up for Respect in your City

9:00 am - 5:00 pm Registration Fee: \$165 Competency: Communicator Local leaders can contribute to an exciting, positive community council that promotes personal responsibility and respect in your city. Unlike programs that focus on high level strategic theories, leatn and explore a unic 'ground zero' approach. Gain practical skills that you can use to create a respectful and inclusive community. It takes people with a common understanding, skills, goals and a willingness to meet on common ground to create an environment that everyone wants to live in.

Instructor:

Dr. Todd Arwood, Principal & CEO, Todd Arwood Performance Partners, Louisville, KY

\* \* \*

MORNING SEMINARS Tuesday, November 13, 2007

LO4 - Leading with the Brain in Mind 9:00 am - 12:00 Noon Registration Fee: \$105

Competency: Cornerstone Learn how to be able to form more creative and productive teams for problem solving and decision-making. Discover how to raise your personal productivity and improve your management of change. Learn how to use a unique approach to uncover your personal strengths and improve your public policy deliberations, decision making and communication skills. Broaden your understanding of the processes for how we think and behave, and its influence on your leadership. Learn how to build consensus with diverse constituents and points of view. Engage in a fun, fast-paced, learning program that values your own uniqueness as you grow your appreciation and work as a leader and

Instructor: Harold Suire, CEO, ERI Services, Inc., Baton Rouge, LA

#### L05 - Can Small Towns Be Cool? 9:00 am - 12:00 Noon Registration Fee: \$105 Competency: Catalyst

public servant.

'Cool Cities' has increasingly become a buzzword among both community and economic development practitioners. Are small cities in pursuit of the creative class? The struggles and successes of larger cities are oftentimes amplified in smaller communities. Smaller communities bring residents together through commerce, education, and a sense of personal identity. Even big cities try to tap the power of small communities and the value and sense of place that small cities offer. After nearly two years of research that includes site-visits and work in more than 250 communities in 10 states, discover the results and best practices that will resonate with small community leaders. Exciting results that will make you say, "Why didn't I think of that?" Learn the core values that youth and residents seek in a community as a future place to live, work, and play. Learn trends and opportunities that can impact the future of your community.

Instructor: David Ivan, Community and Economic Development Specialist, Michigan State

L06 - Achieving Community Goals with Effective Public Purchasing Registration Fee: \$105

University, St. Johns, MI

9:00 am - 12:00 Noon Competency: Competent Practitioner Government procurement is a significant part of every municipal budget and controls over 20% of the Gross Domestic Product in a national aggregate. Learn the value of the professional procurement process as a means to achieve strategic goals while maintaining the integrity of government and the wellbeing of the community. Learn how to make more informed decisions concerning the implementation of strategic goals and objectives through a community's purchasing process. Learn how to better leverage your

cities purchasing power to create better, stronger and healthier communities.

Michael Bevis, JD, CPPO, C.P.M., CPMP, Chief Procurement Officer, City of Naperville, IL

\* \* \*

AFTERNOON SEMINARS Tuesday, November 13, 2007

#### L07 - Ethics and Integrity... for the Other Guy

1:30 pm - 5:00 pm Registration Fee: \$105 Competency: Cornerstone New ethical challenges present themselves every day. Public leaders are required to understand and make decisions regarding issues that may never have been heard of just a few years ago. Ethical dilemmas require a higher order of complex thinking and interpersonal awareness to balance competing new ethical challenges. How do public leaders deal with personal ethical dilemmas? Just say you don't have any? How do leaders help colleagues face questions of ethics? How should public leaders guide their community when ethical problems arise for the other guy? Learn how to clarify your priorities when competing priorities arise. Create a clear alignment between your beliefs, language and actions. Gain a better understanding of the four universal moral principles and how to incorporate them into your leadership style. Instructor:

Donna Zajonc, Former member of the Oregon Legislature and Co-Founder, Bainbridge Leadership Center, Bainbridge Island, WA

#### L08 - Leadership in a Diverse Community

1:30 pm - 5:00 pm Registration Fee: \$105 Competency: Collaborator Expand your awareness of the factors that influence human perceptions and examine how those perceptions influence behavior and actions when interacting with people who are different - ethnicity, gender, age, culture, race, religion, abilities and disabilities Examine the perceptions of various styles used to communicate thoughts, ideas and opinions, and their impact. Examine the factors that influence the quality of varied leadership and human interactions, both politically and personally. Learn how to control the negative impact of personal biases and prejudices. Develop your leadership awareness and the skills necessary for enhancing win-win human interactions and interdependent relationships in a diverse community.

Instructor:

Claude Hurst, President, C. H. Hurst Associates, Inc., Miami, Florida

#### LO9 - Effectively Handling the Media Beyond Thirty Seconds of Fame 1:30 pm - 5:00 pm

Registration Fee: \$105 Competency: Communicator Effective city leaders understand the 'ins and outs' of dealing with the media in order to maintain a unified message for yourself and

your community. Learn how to present yourself through body language, appearance and tone... in effect: How you look, How you sound, and What you say. Learn how to develop concise content and improve clarity and confidence in your media relationship. Instructor:

Carolyn Sawyer, President/CEO, Tom Sawyer Company, Columbia, SC

**FULL-DAY SEMINARS** Wednesday, November 14, 2007

L10 - Leadership Power and Spirit 9:00 am - 5:00 pm Registration Fee: \$165

Competency: Cornerstone Successful leaders of the 21st century have to identify and make sense of complex situations before taking appropriate action. Explore the four leadership leases that will provide you a clear view and sharper focus on the difficult challenges that face your community. Gain a more in-depth knowledge of your own strengths and vulnerability. Understanding the dynamics of complex situations, as well as, allowing leaders to engage appropriate skills, provides the opportunity for sound decisions and effective action. Engage in a dynamic program as you examine the value of both cognitive and behavioral complexity challenges while using diverse cognitive leadership lenses or frames. Renew your enthusiasm, power and spirit for leadership in your community.

Instructor:

Dr. Neil Katz, Director of Organizational Training and Development, Executive Education, Maxwell School of Citizenship and Public Affairs, Syracuse University, Syracuse, NY

#### L11 - Community Vision for Great Cities: Making your City Successful 9:00 am - 5:00 pm Registration Fee: \$165

Competency: Catalyst Examine where your community is headed and the process that will be used to get there. Define the meaning of vision along with the issues and goals for your community as you identify the key stakeholders and resources involved. Engage in a review of your community as you solicit ideas and identify key elements for moving your community into action and in the direction that you know is crucial for its future. Examine a consensusbuilding process that can range from simple and short to more complex, longer-term designs and plan for your home community. Your city's future is determined by how you confront the realities of today. Understand how leaders take charge of their city's future and create a future that you envision. Learn to embrace the challenges and opportunities facing your city to make your community vision a reality. Learn from successful cities and their "Best Practices" where leaders have been successful in setting their vision for a great city.

Instructor:

Lyle Surnek, President, Lyle Surnek Associates, Inc., Heathrow, Fl.

#### L12 - Public Leaders as Collaborators and Conveners: Creating Powerful **Partnerships**

9:00 am - 5:00 pm Registration Fee: \$165 Competency: Collaborator

Successful community leaders must acquire a variety of collaborative and convening skills to work with the complex and often chaotic issues facing you. Learn the four stages of public leadership; gain insights into when and how to apply effective collaboration and convening skills. Assess your own personal leadership point of view and gain insights into your public leadership philosophies, motivations, and abilities. Learn the essential roles of collaboration and convening, as well as how to apply these toles to an action planning tool for creating powerful partnerships for achieving results. Instructor:

Donna Zajonc and David Womeldorff. Co-Founders, Bainbridge Leadership Center, Bainbridge Island, WA

\* \* \*

#### MORNING SEMINARS Wednesday, November 14, 2007

#### L.13 - Time Management Skills for Effective Leadership 9:00 am - 12:00 Noon Registration Fee: \$105 Competency: Cornerstone

Learn techniques for managing time so you can become a more effective leader and still have time for family, friends, and relaxation. You can stay up later and get up earlier, but the bottom line is there are still only 24 hours in a day. Learn to recognize your priorities as a leader and how to more effectively manage your time. Discover how to lead a balanced and less stressful life by knowing how to say yes, and how to tactfully say no without alienating or team members, colleagues, constituents, family or friends. Learn the steps to take to determine your priorities, vision, and responsibilities for a particular task or job. Better understand how to manage stress and gain the tools necessary to develop a personal time management plan.

Mariene A. Pontrelli, Esq., Attorney, Mariscal Weeks McIntyre & Friedlander, P.A., Phoenix, A7

#### L14 - Community Branding: Whose Job is it?

9:00 am - 12:00 Noon Registration Fee: \$105 Competency: Catalyst

Learn how to help guide your community to its preferred future through a community branding initiative that marshals the resources of your community to their best use. Understand brand marketing, what it is, and its value and unique application to communities. Learn the skills and steps necessary to make your community unique. Learn from case-studies and explore the development of strategic branding applications for your community. An effective community brand requires a leader who can balance the need to build collaborative partnerships with the need for a strategic message.

instructor:

Don McEachern, CEO, North Star Destination Strategies, Nashville, TN

#### L15 - intergenerational Communication: Tools for Communicating with Your Constituents

9:00 aum - 12:00 Noon Registration Fee: \$105

Competency: Communicator Can communications become more difficult? In all likelihood, your community includes five generations with different values, beliefs and princities, along with a different 'set of words' to communicate. In addition, each generation holds a different view of the world" and their 'place in history.' Successful leaders anderstand that each individual is different and there is no 'one fits all solution' when working with people. Broaden your understanding of the key traits that make each generation unique. Develop a better understanding of why people react the way they do to a given situation. Engage in a practical program that will build your set of tools for improved communications and learn which communication tools work best with each generation.

Instructor:

Kathy Condon, Executive Coach and Trainer, KC Solutions, Vancouver, WA

#### L16 - Performance Budgeting in Government

9:00 am: - 12:00 Noon Registraction Fee: \$105

Competency: Competent Practitioner When faced with budget gaps, the most common solution is to focus on how to cut 10 or 15 percent from an already "tight" budget. Across-the-board cuts are a too frequent occurrence that doesn't distinguish what is working from what is not. Learn how to salar with a set of results that matter to citizens and to allocate available dollars to each of those results. In eas of budget constraint or surplus, there are new strategies that have proven to be an effective tool for local leachers.

Instruction:

Lloyd Blanchard, Executive Assistant to the Chancellor, Associate Professor, Louisiana State University, Baton Rouge, LA

\* \* \*

#### AFTERMOON SEMINARS Wednesday, November 14, 2007

#### L17 - Contemporary Trends in Local Government

1:30 pm - 5:00 pm Registrattion Fee: \$105 Competency: Catalyst How do we use the techniques of modernization to build unique communities? Two trends dominate the work of local government officials-modernizing the organization and citizen engagement. These are independent, world wide trends that must be bridged in order to create, maintain, and preserve communities with identity. On the one hand, the modernization trend creates homogeneity; on the other hand, the engagement trend seeks identity. Effective local government officials increasingly find themselves in the role of "bridging" the gaps the trends create. Examine the trends and the skills that the bridge building role requires.

Instructor:

John Nalbandian, Chair, Dept. of Public Administration, University of Kansas, Lawrence, Kansas

#### L18 - Conflict Management 1:30 pm - 5:00 pm

Registration Fee: \$105 Competency: Collaborator

Recognize the essential role that conflict plays in life and learn to respect and actively manage conflict related to personal hot buttons. Utilize a self-asse ssment tool to identify areas that are ripe for personal and interpersonal conflict. Learn critical skills for resolving conflict with others, understand the principle of flexible response to conflict situations; learn to understand and use a proven method for analysis of conflict and a more productive response. Learn how to build the most effective techniques for addressing conflict within group dynamics and in your role as a member of city council. Instructor:

Steven B. Montague, Trainer, Southlake, TX

#### L19 - Perfecting Your Message: A **Guide for Elected Officials** 1:30 pm - 5:00 pm

Registration Fee: \$105 Competency: Communicator

Effective city leaders understand the 'ins and outs' of dealing with the media in order to maintain a unified message for yourself and your community. Learn how to present yourself through body language, appearance and tone... in effect: how you look, how you sound, and what you say. Learn how to develop concise content and improve clarity and confidence in your media relationship. instructor:

Carolyn Sawyer, President/CEO, Tom Sawyer Company, Columbia, SC

#### L20 - Local Economic Development: The Good, Bad, and Ugly 1:30 - 5:00 pm

Registration Fee: \$105 Competency: Competent Practitioner Officials lead with their vision of city renewal. However, they often find themselves in a conundrum over whether the public benefits promoted are worth the long-term tax breaks that the private development partners demand. What's a city official to do? Know how to address the technical problem by learning the tools to discern the good from bad proposals. Understand the economic dynamics in three urban markets - housing, labor, and education. Learn how these are inextricably linked, creating the ugly blighted conditions that are targeted by good economic development policy.

Instructor: Lloyd Blanchard, Executive Assistant to the Chancellor, Associate Professor, Louisiana State University, Baton Rouge, LA

#### **★ LEADERSHIP LUNCHEON ★** Wednesday, November 14, 2007

## L21 - Leadership Luncheon

12:00 noon - 1:30 pm Registration Fee: \$40

Platinum, Gold, Silver and Bronze Certificate level recipients will be recognized. A time to network with colleagues and an opportunity to support your fellow seminar participants' training activities and leadership work.

Facilitator:

Doug Echols, Chair, Leadership Training Council, Mayor, Rock Hill,



## CERTIFICATE OF ACHIEVEMENT IN

LEADERSHIP program... allows local elected officials to organize their professional development around critical skills necessary for effective leadership. The program is built around five core leadership competencies for local elected officials, with each Leadership Training Institute Seminar addressing one of the following competency areas...

- (1) Comerstone;
- (2) Competent Practitioner;
- (3) Communicator:
- (4) Collaborator;
- (5) Catalyst.

To obtain more information or enroll in the Certificate of Achievement in Leadership program, contact the Leadership Training Institute hotline at (202) 626-3170.