

Johnson Controls, Inc.  
Controls Group  
1801 67<sup>th</sup> Avenue North  
Minneapolis, MN 55430  
Tel. 763/566 7650  
FAX: 763/566 2208

Bonnie Hughes  
Milo Barber Transportation Center  
300 6<sup>th</sup> St  
Rapid City SD 57701

August 14, 2002



SUBJECT: Maintenance Agreement Renewal  
Contract #2105-7182

LF082802-04

Dear Ms. Hughes:

Your current Johnson Controls Planned Service Agreement has an anniversary date of August 31<sup>st</sup>, 2002. To facilitate continuity of these essential services without interruption, we are pleased to extend your existing agreement for the period of September 1<sup>st</sup>, 2002 through August 31<sup>st</sup>, 2003 for the annual sum of FOUR THOUSAND FOUR HUNDRED THIRTY-ONE AND NO/100 (\$4,431.00) DOLLARS. We would like to change your billing frequency from quarterly to annually due to new billing expectations. Please initial to accept this change in billing or contact me at your earliest convenience to discuss.

To summarize, your maintenance agreement offers the following coverage:

- Premium Coverage (SSV Labor & Material/Repair Material & Labor)  
Air Conditioning
- Premium Coverage (SSV Labor & Material/Repair Material & Labor)  
Pneumatic ATC
- Premium Coverage (SSV Labor & Material/Repair Material & Labor)  
Heating Systems
- Premium Coverage (SSV Labor & Material/Repair Material & Labor)  
Filters

Please accept the continuation of these essential services by signing in the appropriate place and returning a copy of this letter to us prior to your anniversary date. If possible please fax a copy of the signed letter to 1-800-575-5775.

Thank you for the confidence you have placed in Johnson Controls. If we can be of additional service, or should you have any questions, please contact me at 800-677-7650 Ext 5123.

Sincerely yours,

ACCEPTED BY:

JOHNSON CONTROLS, INC.

NAME: \_\_\_\_\_

TITLE: \_\_\_\_\_

DATE: \_\_\_\_\_

*Heidi L. Schwartz*  
Heidi L. Schwartz  
Service Admin Specialist