

SERVICE AGREEMENT

Pursuant to this agreement ("Agreement"), entered into between **Black Hills FiberCom, L.L.C.** ("Black Hills") and the customer identified on the reverse hereof ("Customer") (Black Hills and Customer at times collectively referred to as "Parties"), Black Hills agrees to provide and Customer agrees to purchase and/or lease the services and/or equipment ("Service" and/or "Equipment"), described on the reverse side hereof or in addenda and/or forms (collectively "Attachments") attached hereto (each a "Service Description"), at the prices and on the terms and conditions stated in such Service Description and below, and as provided in relevant tariffs. Attachments executed from time to time shall become part of this Agreement by reference hereto. Each Service Description may describe (i) the requested service commencement date ("Requested Service Date"), (ii) the agreed duration of Customer's purchase ("Term"), (iii) the recurring charge ("Service Charge"), install charge and any other charges, and (iv) other pertinent information.

1. **INITIATION AND TERM OF SERVICE:** With respect to each Service Description, the Term shall begin on the later of the Requested Service Date or the day following the date on which Black Hills notifies Customer that the Service is ready for use ("Service Commencement Date") and shall continue for the applicable Term. At the expiration of the Term, this Agreement shall continue in effect with respect to the Service on a month-to-month basis, until canceled by either party on 30 days' notice; provided, however, that the Service Charge during such period shall be the then-current monthly rate provided by tariff or Black Hills' standard price list. Customer shall be responsible for obtaining and maintaining rights-of-way and facilities required for access from Black Hills' network to Customer's premises, as well as necessary space and other facilities for Black Hills and Customer equipment.

2. **PAYMENT:** Except as otherwise required by tariff, Customer agrees to pay Black Hills monthly throughout the Term, on the Service Commencement Date and the first day of each monthly (or other) billing period thereafter, a Service Charge at the rate stated as "Recurring" charge for each Service Description. The first Service Charge shall be prorated from the Service Commencement Date through the end of the calendar month in which the Service Commencement Date occurs. The nonrecurring charges and other charges are payable with the first Service Charge. Except as otherwise agreed, Black Hills shall submit monthly invoices to Customer, and payment of all charges shall be due at the address shown on the invoice no later than 30 days after the invoice date ("Due Date"). Any amounts not paid within 15 days after the Due Date ("Delinquent Charges") will be subject to a late charge of 1.5% per month or the maximum lawful rate, whichever is lower ("Late Charge"). Any applicable surcharge, federal, state, local use, excise, or sales tax or similar levy, chargeable to or against Black Hills because of the Service provided to Customer shall be charged to and paid by Customer in addition to the Service Charge and other charges under this Agreement. Customer agrees to pay all costs, including reasonable attorney's fees, expended in collecting Delinquent Charges.

3. **SUSPENSION OR TERMINATION OF SERVICE:** Black Hills may suspend or terminate Service (i) if the Customer is delinquent on its payment obligation to Black Hills; or (ii) if the Customer is in violation of any governmental or telecommunication company rules; (iii) if Customer fails to comply with any agreement to liquidate a continuing debt; (iv) for failure to pay an increased deposit; (v) for failure to pay an undisputed bill for telecommunication charges owed to an interstate carrier; or any other reason allowed under South Dakota law or regulations or other applicable laws. No such suspension or termination shall be deemed an Interruption, as defined in Section 4, below.

4. **INTERRUPTION OF SERVICE; CREDIT:** For any interruption of Service ("Interruption") that is not due to negligence or noncompliance with this Agreement on the part of Customer or the operation or the malfunction of facilities, power, or equipment provided by the Customer, Customer will receive a credit for the period during which Service was interrupted. An Interruption begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An Interruption ends when the service, facility, or circuit is operating properly. Credit allowances are calculated on the basis of a 30-day month; and the credit shall be a pro rata allowance against the Service Charge for the interrupted Service based on the duration of the interruption, as follows:

Duration of Interruption: Amount of Credit

First 30 minutes: None 30 minutes to 3 hours: 1/10 day Each additional 3-hour period (or fraction thereof): 1/5 day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered a single interruption. No more than one full day's credit will be allowed for any period of 24 hours.

1. **LIMITATION OF LIABILITY; LIMITATION OF WARRANTY:** EXCEPT AS OTHERWISE EXPRESSLY PROVIDED HEREIN, IN NO EVENT SHALL BLACK HILLS BE LIABLE FOR ANY DAMAGES, EITHER DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, INCIDENTAL, ACTUAL OR PUNITIVE, OR ANY LOST PROFITS OF ANY KIND, ARISING OUT OF MISTAKES, ACCIDENTS, ERRORS, OMISSIONS, INTERRUPTIONS, DELAYS, OR DEFECTS IN TRANSMISSION (INCLUDING THOSE WHICH MAY BE REQUIRED FOR COMPLIANCE WITH RULES OR ORDERS OF REGULATORY OR JUDICIAL AUTHORITIES), ARISING OUT OF OR RELATED TO THIS AGREEMENT OR THE OBLIGATIONS OF BLACK HILLS HEREUNDER. CUSTOMER AGREES THAT ITS SOLE AND EXCLUSIVE REMEDY FOR ANY FAILURE OF BLACK HILLS' PERFORMANCE HEREUNDER SHALL BE CREDIT FOR SERVICE INTERRUPTIONS AS PROVIDED IN SECTION 4, ABOVE, OR APPLICABLE TARIFF. BLACK HILLS MAKES NO WARRANTY, EXPRESS, IMPLIED, OR STATUTORY, AS TO THE DESCRIPTION, QUALITY, MERCHANTABILITY, COMPLETENESS OR FITNESS FOR ANY PURPOSE OF ANY SERVICE, OR AS TO ANY OTHER MATTER, ALL OF WHICH WARRANTIES ARE HEREBY EXCLUDED AND DISCLAIMED.

2. **CANCELLATION:** (A) If a Service Commencement Date does not occur within 90 days after the Requested Service Date, Customer may cancel this Agreement with respect to such Service without liability for any cancellation charge, by 30 days' written notice to Black Hills. (B) Except as permitted in subsection (A), if Customer cancels any Service, or if Black Hills terminates any Service pursuant to Section 3 above, then Customer shall pay Black Hills a cancellation charge in the amount of 50% of the remaining Service Charge payable during the remainder of the Term. (C) Either party may cancel this Agreement without liability if Black Hills is prohibited from furnishing Service or if any material rate term contained herein is substantially changed by final order of a court, administrative agency, or other tribunal of competent jurisdiction.

3. **NONTARIFFED SERVICES AND EQUIPMENT:** The provision by Black Hills and the purchase or lease by Customer of nontariffed services and/or equipment in connection with this Agreement shall be subject to the terms and conditions of this Agreement except as superseded by the terms and conditions of any pertinent addenda attached hereto.

4. **FORCE MAJEURE:** If Black Hills' performance hereunder is impaired by any cause beyond Black Hills' reasonable control, including without limitation acts of God, fire, explosion, materially adverse weather condition, inability to obtain needed utilities or services, accidents, breakdown of equipment, machinery or facilities, radiation, compliance with applicable law or regulation, public emergency, civil strife, war, or strike ("Force Majeure Condition"), then such performance shall be excused to the extent of such impairment. Black Hills shall resume performance with reasonable dispatch after cessation of the Force Majeure Condition. If Black Hills' performance is impaired by a Force Majeure Condition for a period exceeding sixty (60) days, Customer may cancel the affected Service without liability for a cancellation charge.

5. **ADDITIONAL PROVISIONS:** (A) **Nonwaiver.** The failure of either party to give notice of default or to enforce or insist upon compliance with any of the terms or conditions of this Agreement shall not constitute a waiver of any term or condition hereof, and the waiver of any term or condition of this Agreement, or the granting of an extension of time for performance shall not constitute a waiver or extension of time with respect to any other matter, including future application of the same provision. (B) **Disputes - Arbitration.** Except for disputes regarding Customer's failure to pay for a Service as provided in this Agreement, if any dispute cannot be resolved by negotiation between the parties, either party may by notice require that the dispute be submitted to binding arbitration by a single arbitrator, at a location reasonably selected by the party giving such notice, under the Commercial Arbitration Rules of the American Arbitration Association. (C) **Entire Agreement.** This Agreement, including Addenda and matters incorporated herein by reference, contains the entire understanding of the parties, and supersedes any prior quotations, proposals, arrangements, or understandings relating to the subject matter hereof. No subsequent agreement between the parties concerning Service shall be effective unless contained in a writing signed by both parties. (D) **Assignment.** Customer may not assign or transfer its rights or obligations under this Agreement without the prior written consent of Black Hills, which shall not be unreasonably withheld. (E) **Notices.** Required or permitted notices shall be in writing and delivered by registered or certified mail return receipt requested, postage prepaid, if to Customer, to a person identified as a "Service Contact," and if to Black Hills, to the Service Delivery Director, Black Hills FiberCom, L.L.C., 2045 Samco Road, P. O. Box 2115, Rapid City, SD 57709, or as otherwise provided by proper notice hereunder, and the effective date of any notice under this Agreement shall be the date of receipt or refusal of delivery. (F) **Regulatory Jurisdiction.** Provision by Black Hills of Service and other matters related to this Agreement are subject to applicable federal, state, and local regulatory authority. (G) **Severability.** Each Service described in a Service Description is deemed a separate Service; and termination of any Service shall not affect any other Services. (H) **Partial Invalidity.** If any provision of this Agreement shall be held invalid or unenforceable under applicable law, the remainder shall not thereby be affected and shall be given full effect. (I) **Confidentiality.** Except with consent of the other party or as required by law or court order, neither party will disclose the existence of this Agreement or any information regarding its terms or the parties' performance hereunder ("Confidential Information") to any third party.

6. **SPECIAL PROVISIONS:**

Except with respect to nontariffed services and Leased Equipment, all terms and conditions of this Agreement are subject to applicable state and federal tariffs which are incorporated herein by reference. In case of any conflict between the provisions hereof and relevant tariff provisions, the provisions of the tariff shall control. Information regarding tariffs can be obtained from Black Hills' sales offices or by contacting the Contract Administrator at the address in Section 9(E) above.

AGREEMENT

Agreement made as the ____ day of _____, 2000, by and between Black Hills Fibercom and the City of Rapid City.

The parties hereby enter into the Service Agreements numbered 002279, 002282, 002296, 002301, and 002308, as prepared by Black Hills Fibercom, subject to the following modification:

The parties recognize and agree that because of state statute any obligation assumed hereunder by the City of Rapid City extending beyond the current fiscal year to use the services and make payment therefor shall be subject to annual appropriation by the City. If, during any subsequent fiscal year the City shall have failed to appropriate funds to pay for the services to be provided hereunder, then and in that event the term of this agreement shall end and neither party shall have any liability to the other arising from the otherwise unexpired term.

BLACK HILLS FIBERCOM

By: _____
Its: _____

ATTEST:

CITY OF RAPID CITY

By: _____
Jim Shaw, Mayor

ATTEST:

James Preston, Finance Officer

(SEAL)



AGREEMENT # **No 2279** EFFECTIVE DATE _____

BLACK HILLS FIBERCOM

2045 Samco Road, Rapid City, SD 57702 (605) 348-1701

SERVICE AGREEMENT

CUSTOMER INFORMATION

ORDERING INFORMATION

ORDERED BY City of RC / Arrowhead Dr Maintenance PO NUMBER _____ DATE _____
 COMPANY City of RC / Arrowhead Dr Maintenance PHONE _____ FAX _____
 STREET 2330 Arrowhead Dr TYPE OF BUSINESS _____
 CITY, STATE, ZIP RC, SD 57702

BILLING INFORMATION

COMPANY NAME _____ PHONE _____
 BILL TO City of RC FAX _____
 STREET _____ CITY, STATE, ZIP _____
 E-MAIL ADDRESS _____

CREDIT INFORMATION

BUSINESS CUSTOMER SOLE PROPRIETORSHIP PARTNERSHIP CORPORATION FEDERAL TAX ID _____
 YEARS IN BUSINESS _____ BANK NAME _____ CONTACT _____ PHONE _____
 TRADE REFERENCE _____ PHONE _____ TRADE REFERENCE _____ PHONE _____
 TRADE REFERENCE _____ PHONE _____ TAX EXEMPT-FEDERAL/STATE/LOCAL TE # _____
 INDIVIDUAL SS# _____ CREDIT SCORE _____

SERVICE INFORMATION SUMMARY

MOVE ADD TO REFERENCE AGREEMENT # _____
 NEW INSTALL REPLACE COMMENTS _____
 PRODUCT TYPE LOCAL SWITCHED DEDICATED DATA LONG DISTANCE OTHER REQUESTED SERVICE DATE _____

SERVICE CONTACTS

NAME _____ PHONE _____ PHYSICAL ADDRESS: ROOM, FLOOR _____
 NAME _____ PHONE _____ STREET _____
 TEST TURN UP PAGER # _____ BUILDING ACCESS PAGER # _____

PROVIDERS

CURRENT SERVICE PROVIDER _____ CURRENT EQUIPMENT PROVIDER _____

SERVICES CABLE TELEPHONE <input checked="" type="checkbox"/> DATA VIDEO	LENGTH OF TERM	QUANTITY	TOTAL CHARGES*		FORMS ATTACHED
			INSTALL	RECURRING	
<u>TLS</u>	<u>5</u>	<u>1/1281K</u>	<u>\$5.50</u>	<u>\$35/mo.</u>	
OTHER SPECIAL SERVICE REQUEST					
TOTAL AGREEMENT					

*All charges are exclusive of federal line charges and all applicable taxes

CUSTOMER RESPONSIBLE FOR CANCELLATION OF CURRENT CARRIER SERVICE. IF YES, CUSTOMER INITIALS Q
~~BLACK HILLS FIBERCOM RESPONSIBLE FOR CANCELLATION OF CURRENT CARRIER SERVICE.~~

ACCEPTANCE

SUBJECT TO THE TERMS AND CONDITIONS ON THE REVERSE SIDE HEREOF

AGREED BY _____ CUSTOMER TITLE _____ DATE _____

AGREED BY _____ BLACK HILLS FIBERCOM TITLE _____ DATE _____

SALES REPRESENTATIVE Cynthia Bourne CODE 12002 PHONE # 721-208 DATE 9/15/00
 BLACK HILLS FIBERCOM



AGREEMENT # **No 2282** EFFECTIVE DATE _____

BLACK HILLS FIBERCOM
2045 Samco Road, Rapid City, SD 57702 (605) 348-1701

SERVICE AGREEMENT

CUSTOMER INFORMATION

ORDERING INFORMATION

ORDERED BY City of RC / LACROIX LINKS
COMPANY CITY OF RC / LACROIX LINKS
STREET 830 EAST MINNESOTA ST
CITY, STATE, ZIP RC, SD

Golf Course

PO NUMBER _____ DATE _____
PHONE _____ FAX _____
TYPE OF BUSINESS _____

BILLING INFORMATION

COMPANY NAME _____
BILL TO CITY OF RC
STREET _____
E-MAIL ADDRESS _____

PHONE _____
FAX _____
CITY, STATE, ZIP _____

CREDIT INFORMATION

BUSINESS CUSTOMER SOLE PROPRIETORSHIP PARTNERSHIP CORPORATION FEDERAL TAX ID _____
YEARS IN BUSINESS _____ BANK NAME _____ CONTACT _____ PHONE _____
TRADE REFERENCE _____ PHONE _____ TRADE REFERENCE _____ PHONE _____
TRADE REFERENCE _____ PHONE _____ **TAX EXEMPT. FEDERAL/STATE/LOCAL TE #** _____
INDIVIDUAL SS# _____ CREDIT SCORE _____

SERVICE INFORMATION SUMMARY

MOVE **ADD TO** REFERENCE AGREEMENT # _____
NEW INSTALL **REPLACE** COMMENTS _____
PRODUCT TYPE LOCAL SWITCHED DEDICATED DATA LONG DISTANCE OTHER REQUESTED SERVICE DATE _____

SERVICE CONTACTS

NAME _____ PHONE _____ PHYSICAL ADDRESS: ROOM, FLOOR _____
NAME _____ PHONE _____ STREET _____
TEST TURN UP PAGER # _____ BUILDING ACCESS PAGER # _____

PROVIDERS

CURRENT SERVICE PROVIDER _____ CURRENT EQUIPMENT PROVIDER _____

SERVICES CABLE TELEPHONE <input checked="" type="checkbox"/> DATA VIDEO	LENGTH OF TERM	QUANTITY	TOTAL CHARGES*		FORMS ATTACHED
			INSTALL	RECURRING	
TLS	5	1/128K	\$550	\$35/mo.	
OTHER SPECIAL SERVICE REQUEST					
TOTAL AGREEMENT					

*All charges are exclusive of federal line charges and all applicable taxes

CUSTOMER RESPONSIBLE FOR CANCELLATION OF CURRENT CARRIER SERVICE. IF YES, CUSTOMER INITIALS *P*
~~BLACK HILLS FIBERCOM RESPONSIBLE FOR CANCELLATION OF CURRENT CARRIER SERVICE~~

ACCEPTANCE

SUBJECT TO THE TERMS AND CONDITIONS ON THE REVERSE SIDE HEREOF

AGREED BY _____ TITLE _____ DATE _____
CUSTOMER

AGREED BY _____ TITLE _____ DATE _____
BLACK HILLS FIBERCOM

SALES REPRESENTATIVE *Gregory Bouene* CODE 10002 PHONE # 721-2008 DATE 9/15/08
BLACK HILLS FIBERCOM



BLACK HILLS FIBERCOM
2045 Samco Road, Rapid City, SD 57702 (605) 348-1701

AGREEMENT # _____ **2296** EFFECTIVE DATE _____

SERVICE AGREEMENT

CUSTOMER INFORMATION

ORDERING INFORMATION

ORDERED BY CITY of RC / Executive Golf Course PO NUMBER _____ DATE _____
 COMPANY CITY of RC / Executive Golf Course PHONE _____ FAX _____
 STREET 200 12th St TYPE OF BUSINESS _____
 CITY, STATE, ZIP RC, SD

BILLING INFORMATION

COMPANY NAME _____ PHONE _____
 BILL TO CITY of RC FAX _____
 STREET _____ CITY, STATE, ZIP RC, SD
 E-MAIL ADDRESS _____

CREDIT INFORMATION

BUSINESS CUSTOMER SOLE PROPRIETORSHIP PARTNERSHIP CORPORATION FEDERAL TAX ID _____
 YEARS IN BUSINESS _____ BANK NAME _____ CONTACT _____ PHONE _____
 TRADE REFERENCE _____ PHONE _____ TRADE REFERENCE _____ PHONE _____
 TRADE REFERENCE _____ PHONE _____ TAX EXEMPT FEDERAL/STATE/LOCAL TE # _____
 INDIVIDUAL SS# _____ CREDIT SCORE _____

SERVICE INFORMATION SUMMARY

NEW INSTALL MOVE ADD TO REFERENCE AGREEMENT # _____
 REPLACE COMMENTS _____
 PRODUCT TYPE LOCAL SWITCHED DEDICATED DATA LONG DISTANCE OTHER REQUESTED SERVICE DATE _____

SERVICE CONTACTS

NAME _____ PHONE _____ PHYSICAL ADDRESS: ROOM, FLOOR _____
 NAME _____ PHONE _____ STREET _____
 TEST TURN UP PAGER # _____ BUILDING ACCESS PAGER # _____

PROVIDERS

CURRENT SERVICE PROVIDER AS West CURRENT EQUIPMENT PROVIDER _____

SERVICES CABLE TELEPHONE <u>DATA</u> VIDEO	LENGTH OF TERM	QUANTITY	TOTAL CHARGES*		FORMS ATTACHED
			INSTALL	RECURRING	
<u>TLS</u>	<u>5</u>	<u>1/128K</u>	<u>\$550</u>	<u>\$35/mo.</u>	
OTHER SPECIAL SERVICE REQUEST					
TOTAL AGREEMENT					

*All charges are exclusive of federal line charges and all applicable taxes

CUSTOMER RESPONSIBLE FOR CANCELLATION OF CURRENT CARRIER SERVICE. IF YES, CUSTOMER INITIALS P
~~BLACK HILLS FIBERCOM RESPONSIBLE FOR CANCELLATION OF CURRENT CARRIER SERVICE.~~ 4

ACCEPTANCE

SUBJECT TO THE TERMS AND CONDITIONS ON THE REVERSE SIDE HEREOF

AGREED BY _____ TITLE _____ DATE _____
 CUSTOMER

AGREED BY _____ TITLE _____ DATE _____
 BLACK HILLS FIBERCOM

SALES REPRESENTATIVE Cynthia Bourne CODE 12002 PHONE # 721-2008 DATE 9/15/00
 BLACK HILLS FIBERCOM



BLACK HILLS FIBERCOM

2045 Samco Road, Rapid City, SD 57702 (605) 348-1701

AGREEMENT # No 2301 EFFECTIVE DATE _____

SERVICE AGREEMENT

CUSTOMER INFORMATION

ORDERING INFORMATION

ORDERED BY City of RC / Sioux Falls Pool
COMPANY City of RC / Sioux Falls Pool
STREET 900 Sheridan Lake Rd
CITY, STATE, ZIP RC, SD

PO NUMBER _____ DATE _____
PHONE _____ FAX _____
TYPE OF BUSINESS _____

BILLING INFORMATION

COMPANY NAME _____
BILL TO City of RC
STREET _____
E-MAIL ADDRESS _____

PHONE _____
FAX _____
CITY, STATE, ZIP _____

CREDIT INFORMATION

BUSINESS CUSTOMER _____ SOLE PROPRIETORSHIP _____ PARTNERSHIP _____ CORPORATION _____ FEDERAL TAX ID _____
YEARS IN BUSINESS _____ BANK NAME _____ CONTACT _____ PHONE _____
TRADE REFERENCE _____ PHONE _____ TRADE REFERENCE _____ PHONE _____
TRADE REFERENCE _____ PHONE _____ TAX EXEMPT-FEDERAL/STATE/LOCAL TE # _____
INDIVIDUAL SS# _____ CREDIT SCORE _____

SERVICE INFORMATION SUMMARY

MOVE ADD TO REFERENCE AGREEMENT # _____
NEW INSTALL REPLACE COMMENTS _____
PRODUCT TYPE LOCAL SWITCHED DEDICATED DATA LONG DISTANCE OTHER REQUESTED SERVICE DATE _____

SERVICE CONTACTS

NAME _____ PHONE _____ PHYSICAL ADDRESS: ROOM, FLOOR _____
NAME _____ PHONE _____ STREET _____
TEST TURN UP PAGER # _____ BUILDING ACCESS PAGER # _____

PROVIDERS

CURRENT SERVICE PROVIDER _____ CURRENT EQUIPMENT PROVIDER _____

SERVICES CABLE TELEPHONE <u>DATA</u> VIDEO	LENGTH OF TERM	QUANTITY	TOTAL CHARGES*		FORMS ATTACHED
			INSTALL	RECURRING	
<u>TLS</u>	<u>5</u>	<u>1/1281K</u>	<u>\$550</u>	<u>\$35/mo.</u>	
OTHER SPECIAL SERVICE REQUEST					
TOTAL AGREEMENT					

*All charges are exclusive of federal line charges and all applicable taxes

CUSTOMER RESPONSIBLE FOR CANCELLATION OF CURRENT CARRIER SERVICE. IF YES, CUSTOMER INITIALS [Signature]
~~BLACK HILLS FIBERCOM RESPONSIBLE FOR CANCELLATION OF CURRENT CARRIER SERVICE.~~

ACCEPTANCE

SUBJECT TO THE TERMS AND CONDITIONS ON THE REVERSE SIDE HEREOF

AGREED BY _____ TITLE _____ DATE _____
CUSTOMER

AGREED BY _____ TITLE _____ DATE _____
BLACK HILLS FIBERCOM

SALES REPRESENTATIVE Anna Bourne CODE 0002 PHONE # 701-2008 DATE 9/15/00
BLACK HILLS FIBERCOM



AGREEMENT # No 2308 EFFECTIVE DATE _____

BLACK HILLS FIBERCOM
2045 Samco Road, Rapid City, SD 57702 (605) 348-1701

SERVICE AGREEMENT

CUSTOMER INFORMATION

ORDERING INFORMATION

ORDERED BY City of RC / Parkview Pool
COMPANY City of RC / Parkview Pool
STREET 4221 Parkview Dr
CITY, STATE, ZIP RC, SD 57701

PO NUMBER _____ DATE _____
PHONE _____ FAX _____
TYPE OF BUSINESS _____

BILLING INFORMATION

COMPANY NAME _____
BILL TO City of RC
STREET _____
E-MAIL ADDRESS _____

PHONE _____
FAX _____
CITY, STATE, ZIP _____

CREDIT INFORMATION

BUSINESS CUSTOMER SOLE PROPRIETORSHIP PARTNERSHIP CORPORATION FEDERAL TAX ID _____
YEARS IN BUSINESS _____ BANK NAME _____ CONTACT _____ PHONE _____
TRADE REFERENCE _____ PHONE _____ TRADE REFERENCE _____ PHONE _____
TRADE REFERENCE _____ PHONE _____ TAX EXEMPT-FEDERAL/STATE/LOCAL TE # _____
INDIVIDUAL SS# _____ CREDIT SCORE _____

SERVICE INFORMATION SUMMARY

MOVE ADD TO REFERENCE AGREEMENT # _____
NEW INSTALL REPLACE COMMENTS _____
PRODUCT TYPE LOCAL SWITCHED DEDICATED DATA LONG DISTANCE OTHER REQUESTED SERVICE DATE _____

SERVICE CONTACTS

NAME _____ PHONE _____ PHYSICAL ADDRESS: ROOM, FLOOR _____
NAME _____ PHONE _____ STREET _____
TEST TURN UP PAGER # _____ BUILDING ACCESS PAGER # _____

PROVIDERS

CURRENT SERVICE PROVIDER US West CURRENT EQUIPMENT PROVIDER _____

SERVICES CABLE TELEPHONE <u>DATA</u> VIDEO	LENGTH OF TERM	QUANTITY	TOTAL CHARGES*		FORMS ATTACHED
			INSTALL	RECURRING	
<u>TLS</u>	<u>5</u>	<u>1/128K</u>	<u>\$550</u>	<u>\$35/mo</u>	
OTHER SPECIAL SERVICE REQUEST					
TOTAL AGREEMENT					

*All charges are exclusive of federal line charges and all applicable taxes

CUSTOMER RESPONSIBLE FOR CANCELLATION OF CURRENT CARRIER SERVICE. IF YES, CUSTOMER INITIALS (P)
~~BLACK HILLS FIBERCOM RESPONSIBLE FOR CANCELLATION OF CURRENT CARRIER SERVICE.~~

ACCEPTANCE

SUBJECT TO THE TERMS AND CONDITIONS ON THE REVERSE SIDE HEREOF

AGREED BY _____ TITLE _____ DATE _____
CUSTOMER

AGREED BY _____ TITLE _____ DATE _____
BLACK HILLS FIBERCOM

SALES REPRESENTATIVE Conor Bowen CODE 12002 PHONE # 721-2008 DATE 9/15/00
BLACK HILLS FIBERCOM