



## ADDENDUM TO TELECOMMUNICATIONS SERVICES AGREEMENT

This is an Addendum to the Telecommunications Service Agreement for services dated as of \_\_\_\_\_, 20\_\_ (herein, the "Agreement"), is between **City of Rapid City** ("Customer") and Midcontinent Communications. The parties desire to amend the Agreement as set forth herein.

### TELEPHONE SERVICE

<i>TELEPHONE SERVICE</i>	<i>QUANTITY</i>	<i>MONTHLY CHARGE</i>	<i>TOTAL MONTHLY CHARGE</i>	<i>INSTALLATION CHARGE</i>
BASIC BUSINESS LINE				
MARKET EXPANSION LINE				
SIP TRUNK				
SIP SESSION				
PRI T1				
SPECIAL NUMBER (VANITY NUMBER)		N/A	N/A	
OTHER:				
OTHER:				
<i>BUSINESS TELEPHONE FEATURE</i>	<i>QUANTITY</i>	<i>MONTHLY CHARGE</i>	<i>TOTAL MONTHLY CHARGE</i>	
ALTERNATE NUMBER DISPLAY		\$3.00 per line		
CALL FORWARD BUSY		Choose an item.		
CALL FORWARD BUSY / DON'T ANSWER		Choose an item.		
CALL FORWARD DON'T ANSWER		Choose an item.		
CALL FORWARD REMOTE		\$8.00 per line		
CALL FORWARD VARIABLE		Included	Included	
CALLER ID		Included	Included	
CALL TRANSFER / THREE WAY CALLING		Included	Included	
CALL WAITING		Included	Included	
CALL WAITING ID		\$4.00 per line		
CUSTOM RING		\$7.00 per line		
HUNTING		Included	Included	
LAST CALL RETURN		\$4.00 per line		
SIMULTANEOUS RING		\$4.00 per line		
NON-LISTED DIRECTORY SERVICE		\$1.88		
ADDITIONAL DIRECTORY LISTING		\$5.64 each		
NON-PUBLISHED DIRECTORY LISTING		\$3.95		
OTHER:				
OTHER:				
<b>LOCAL SERVICE TOTAL (TAXES NOT INCLUDED)</b>				

Telephone Service Notes:

### VOICEMAIL SERVICE

<i>SERVICE</i>	<i>QTY</i>	<i>MONTHLY CHARGE</i>	<i>TOTAL MONTHLY CHARGE</i>
VOICEMAIL		\$9.95	
VOICEMAIL SUB-MAILBOX	Choose an item.	\$5.00 each	
E-VOICE		Included with Voicemail	

Please identify the email address where the customer would like the voice messages delivered in the following notes section.

Voicemail Notes:



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## LONG DISTANCE SERVICE

LONG DISTANCE CARRIER: **Choose an item.**

MIDCONTINENT LONG DISTANCE RATE - PER MINUTE: (NOT INCLUDING APPLICABLE INTERNATIONAL RATES)

PIN CODE INFORMATION

TYPE: **Choose an item.**

DIGITS: **Choose an item.**

NAME	PIN CODE	NAME	PIN CODE

(ATTACH SEPARATE SHEET IF NECESSARY)

## TOLL FREE SERVICE

TOLL FREE RATE - PER MINUTE \$

TOLL FREE NUMBER	DESTINATION NUMBER	TOLL FREE NUMBER TYPE
		<b>Choose an item.</b>

RESTRICTIONS: 0-NONE

## PIC FREEZE OPT OUT

Both a Presubscribed Interexchange Carrier Freeze (PIC Freeze) and a Presubscribed Local Carrier Freeze (Local Freeze) will automatically be placed on Customer's account. There is no charge associated with this service. A PIC Freeze protects Customer by preventing an unauthorized change in Customer's long distance carrier, also known as slamming. A Local Freeze prevents an unauthorized local carrier change from occurring. Either Freeze may be lifted by either written notice or third party verification. No change of carrier can be made on the account until the PIC Freeze is lifted.

By completing this section of the form, Customer is **OPTING NOT** to have a PIC Freeze placed on the long distance carrier for this account and/or the Local Freeze placed on the account. Without the PIC Freeze Midcontinent will change Customer's selected long distance carrier without Customer's written authorization if Midcontinent receives a request from a long distance provider to change Customer's carrier. Without the Local Freeze Midcontinent will change Customer's local carrier without Customer's written verification. Customer may add either Freeze later by contacting Midcontinent.

I wish to **NOT have a PIC Freeze placed** on my long distance carrier:

INTERLATA (LONG DISTANCE)  INTRALATA (LOCAL LONG DISTANCE)  BOTH INTERLATA AND INTRALATA

I wish to **NOT have a Local Freeze placed** on my account.



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### *BUSINESS DATA SERVICE*

<i>SERVICE</i>	<i>MONTHLY CHARGE</i>	<i>INSTALLATION CHARGE</i>
<input type="checkbox"/> SMALL OFFICE / HOME OFFICE PACKAGE		
<input type="checkbox"/> NETWORK PACKAGE		
<input type="checkbox"/> ADVANCED PACKAGE		
<input type="checkbox"/> OTHER:		
<input type="checkbox"/> DOMAIN NAME / EMAIL HOSTING		

STATIC PUBLIC IP ADDRESSES: **Choose an item.**

EMAIL ADDRESSES : **Choose an item.** IF YES, HOW MANY:

IF YES, LIST REQUESTED EMAIL ADDRESSES AND PASSWORDS

EMAIL ADDRESS	PASSWORD
1.	
2.	
3.	
4.	



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### FIBER DATA & ETHERNET VIRTUAL CONNECTION SERVICES

FIBER INTERNET	QUANTITY	BANDWIDTH (Mbps)	MONTHLY CHARGE	INSTALLATION CHARGE
<input type="checkbox"/> INTERNET CONNECTION				

STATIC PUBLIC IP ADDRESSES: Choose an item.

FIBER ETHERNET (EVC)	QUANTITY	BANDWIDTH (Mbps)	MONTHLY CHARGE	INSTALLATION CHARGE
<input checked="" type="checkbox"/> ETHERNET VIRTUAL CONNECTION	1	20 Mbps	\$650.00	\$0.00
<input type="checkbox"/> ETHERNET VIRTUAL CONNECTION				
<input type="checkbox"/> ETHERNET VIRTUAL CONNECTION				
<input type="checkbox"/> ETHERNET VIRTUAL CONNECTION				
<input type="checkbox"/> ETHERNET VIRTUAL CONNECTION				

ETHERNET OVER DOCSIS	QUANTITY	BANDWIDTH (Mbps)	MONTHLY CHARGE	INSTALLATION CHARGE
<input checked="" type="checkbox"/> ETHERNET VIRTUAL CONNECTION	1	10x10	\$310.00	\$0.00
<input checked="" type="checkbox"/> ETHERNET VIRTUAL CONNECTION	1	10x10	\$310.00	\$0.00
<input checked="" type="checkbox"/> ETHERNET VIRTUAL CONNECTION	1	10x10	\$310.00	\$0.00
<input checked="" type="checkbox"/> ETHERNET VIRTUAL CONNECTION	1	10x10	\$310.00	\$0.00
		Choose an item.		

THE EQUIPMENT PROVIDED TO DELIVER A FIBER OR ETHERNET SOLUTION IS THE PROPERTY OF MIDCONTINENT COMMUNICATIONS.

### DESIGN LAYOUT RECORD

The Design Layout Record (DLR) contains technical information related to Service that is to be delivered by Midcontinent to Customer pursuant to a properly completed and executed Service Order. The DLR is an abstract of Service and is intended to be a reference for engineering, construction, installation, performance and ongoing support and maintenance.



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### CABLE TV & MUSIC CHOICE

<i>SERVICE</i>	<i>SERVICE MONTHLY CHARGE</i>	<i>INSTALLATION CHARGE</i>
<input type="checkbox"/> LIMITED CABLE		
<input type="checkbox"/> BASIC CABLE		
<input type="checkbox"/> PREFERRED CABLE		
<input type="checkbox"/> SPORTS & VARIETY TIER		
<input type="checkbox"/> OTHER		
<input type="checkbox"/> MUSIC CHOICE		

PUBLIC VIEW

NUMBER OF SEATS IN VIEWING AREA:

<i>SERVICE</i>	<i>SERVICE MONTHLY CHARGE</i>
<input type="checkbox"/> GOLF CHANNEL	
<input type="checkbox"/> BIG TEN NETWORK	
<input type="checkbox"/> FOX SPORTS NORTH	

EQUIPMENT

<i>SERVICE</i>	<i>EQUIPMENT QUANTITY</i>	<i>MONTHLY CHARGE</i>	<i>TOTAL MONTHLY CHARGE</i>
<input type="checkbox"/> DTA		\$2.00 each	
<input type="checkbox"/> HDDTA		\$2.00 each	
<input type="checkbox"/> DCT		\$4.00 each	
<input type="checkbox"/> HDDCT		\$8.00 each	

Midcontinent shall have the right to add, modify or delete channel line-ups. Service may require the use of specialized equipment, which Midcontinent agrees to provide and Customer agrees to pay for. Service is intended for use solely at the Service Address and Customer may not alter, interfere with, duplicate or redistribute the Service. Customer agrees not to directly or indirectly charge any fee as a condition to viewing the Service. Unique terms or fees may apply to some programming for use in a general public area and customer is responsible for any applicable fees.



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### ADDITIONAL SERVICE LOCATIONS

LOCATION NAME: Fire station #6  
ACCOUNT #: 140788201  
STREET ADDRESS: 1930 Promise Road  
CITY: STATE: ZIP: Rapid City SD  
TELEPHONE SERVICE: NUMBER OF LINES/SESSIONS: NA  
DATA SERVICE: 20 Mbps EVC  
OTHER SERVICE: NA  
NOTES: Bandwidth increase from 10 Mbps to 20 Mbps

LOCATION NAME: Fire station #3  
ACCOUNT #: 702597801  
STREET ADDRESS: 102 Federal Avenue  
CITY STATE: ZIP: Rapid City SD  
TELEPHONE SERVICE: NUMBER OF LINES/SESSIONS: NA  
DATA SERVICE: 10x10 EOD  
OTHER SERVICE: NA  
NOTES: Bandwidth increase from 5x5 EOD to 10x10 EOD

LOCATION NAME: Fire station #4  
ACCOUNT #: 114997001  
STREET ADDRESS: 700 E. Fairmont Blvd  
CITY: STATE: ZIP: Rapid City SD  
TELEPHONE SERVICE: NUMBER OF LINES/SESSIONS: NA  
DATA SERVICE: 10x10 EOD  
OTHER SERVICE: NA  
NOTES: Bandwidth increase from 5x5 EOD to 10x10 EOD

LOCATION NAME: FIRE STATION #5  
ACCOUNT# 702949102  
STREET ADDRESS: 2902 PARK DRIVE  
CITY: STATE: ZIP: Rapid City SD  
TELEPHONE SERVICE: NUMBER OF LINES/SESSIONS: NA  
DATA SERVICE: 10x10 EOD  
OTHER SERVICE: NA  
NOTES: Bandwidth increase from 5x5 EOD to 10x10 EOD

LOCATION NAME: Fire station #7  
ACCOUNT #: 128483901  
STREET ADDRESS: 2255 Tish Blvd  
CITY: STATE: ZIP: Rapid City SD 57701  
TELEPHONE SERVICE: NUMBER OF LINES/SESSIONS: NA  
DATA SERVICE: 10x10 EOD  
OTHER SERVICE: NA  
NOTES: Bandwidth increase from 5x5 EOD to 10x10 EOD

### ADDITIONAL INFORMATION

NOTES: Increase of existing locations. All Sites point to CSAC at 300 6<sup>th</sup> Street.

### ACCEPTANCE

EXCEPT AS PROVIDED HEREIN, THIS ADDENDUM IS SUBJECT TO THE GENERAL TERMS AND CONDITIONS PROVIDED IN THE TELECOMMUNICATION SERVICES AGREEMENT EXECUTED BY THE PARTIES INCLUDING ANY OTHER APPLICABLE ADDENDUM, ATTACHMENTS, OR EXHIBITS.

Account #:



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CUSTOMER AUTHORIZED SIGNATURE

NAME (PLEASE PRINT)

TITLE

DATE

MIDCONTINENT COMMUNICATIONS AUTHORIZED SIGNATURE

NAME (PLEASE PRINT)

TITLE

DATE

Midcontinent is an Equal Opportunity/Affirmative Action Employer M/F/D/V



## Traffic Certification for Universal Service Fees

Midcontinent Communications ("Midcontinent") currently provides private line or circuits to your company. The Universal Services Administration Corporation (USAC) requires that carriers identify these services as interstate (between two or more states) or intrastate (within one state) based on the jurisdiction of the usage.<sup>1</sup>

Under federal law, if more than 10% of the traffic on a circuit is interstate, the circuit will be treated as interstate for regulatory purposes, including universal service contributions. Customer acknowledges that Midcontinent will rely on this certification in calculating universal service contributions. Customer has a continuing obligation to maintain the accuracy of the representations below and agrees to notify Midcontinent Communications within 20 calendar days of any change.

Please complete the form below to identify the jurisdiction of the circuits or similar type services that you have with Midcontinent Communications. The lack of a response may result in an increase to your monthly bill.

If you have any questions, please contact 1-800-888-1653.

### Business Information

Account Number:

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Customer Legal Name:

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Customer Address:

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Contact Person:

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Contact Person's Telephone Number:

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Contact Person Email Address

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### Traffic Certification

Customer represents and verifies as follows. (If multiple accounts, please attach a separate sheet with the traffic certification for each account.)

1. The amount of traffic routed over leased private line circuit(s) or similar type services (Ethernet internet, Ethernet transport, T-1 transport, leased fiber, private lines) represents:
  - Intrastate Transport Services – If the end points of the circuit(s) are in the same state and at least 90% of traffic stays within the same state the service is considered "intrastate". **Exempt from FUSF.**
  - Customer (with a Form 499 Filer ID) is purchasing the services for resale and contributes directly to the FUSF program pursuant to FCC rules. **Exempt from FUSF.**
  - Interstate Transport Services – If the end points of the circuit(s) are in different states or more than 10% of the traffic crosses a state boundary the service is considered "interstate". **Not Exempt and Subject To FUSF.**
  - Internet Access (ISP) Service – If the circuit is purchased as an ISP type Internet access service, then it is not subject to universal service requirements. **Exempt from FUSF.**
2. Customer acknowledges that Midcontinent may in its sole discretion provide a copy of this certification to the Universal Service Administrator, the FCC, or an authorized auditor.
3. Customer acknowledges that Midcontinent's and USAC's determination of applicability of Federal Universal Service Surcharge ("Federal USF Surcharge") is based upon the information provided by Customer in this Certification. In the event Midcontinent exempts Customer from the payment of these Federal USF Surcharges (in whole or in part) based upon the information, representations and certifications contained in this Certification, and Midcontinent or USAC thereafter determines that Customer provided false, inaccurate, incorrect or erroneous information, then Midcontinent will bill Customer, and Customer will pay, the Federal USF Surcharges that were not billed, plus applicable late fees including interest and penalty. Accordingly, if Customer does not provide accurate or timely information for any reason to Midcontinent, Customer will be responsible for payment of all Federal USF Surcharges assessed, including interest and penalties as a result of an audit. Furthermore, Customer agrees to indemnify and hold harmless Midcontinent from any and all claims arising from any breaches of the information, representations or certification made hereunder and agrees to cooperate in any defense.
4. If, at any time, the Customer's information, representations or certifications made hereunder are no longer accurate, Customer will notify Midcontinent within thirty (30) calendar days by completing and submitting a new certification form to Midcontinent.
5. The individual named below is duly authorized by Customer to make the representation and certifications contained herein on behalf of Customer.



**Certification**

I certify that the representations above are true and accurate.

\_\_\_\_\_  
CUSTOMER AUTHORIZED SIGNATURE

\_\_\_\_\_  
NAME (PLEASE PRINT)

\_\_\_\_\_  
TITLE

\_\_\_\_\_  
DATE

<sup>1</sup> FCC Form 499A instructions state "If over ten percent of the traffic carried over a private or WATS line is interstate, then the revenues and costs generated by the entire line are classified as interstate (36.154(a))"

**Midcontinent Business Solutions**  
**3901 North Louise Avenue**  
**Sioux Falls, SD 57107**  
**T1 & Fiber Customer Information**  
**ICOMS Account #**

<b>Customer Contact Information</b>		
<b>Company Name:</b>		
<b>Address:</b>		
<b>City:</b>	<b>State:</b>	<b>Zip:</b>
<b>Phone:</b>	<b>Fax:</b>	
<b>Primary Contact:</b>	<b>Primary Phone:</b>	
<b>Primary E-mail:</b>	<b>Hours of Operation:</b>	
<b>Secondary Contact:</b>	<b>Secondary Phone:</b>	
<b>Secondary Email :</b>	<b>After Hours Notification:</b> YES <input type="checkbox"/> NO <input type="checkbox"/>	
<b>Services Signed:</b>		

<b>Vendor Contact Information</b>		
<b>Contact Name:</b>		
<b>Address:</b>		
<b>City:</b>	<b>State:</b>	<b>Zip:</b>
<b>Phone:</b>	<b>Fax:</b>	
<b>E-mail Address:</b>		

<b>Equipment Information – Voice &amp; Internet T1's</b>	
<b>T1 Signaling:</b> B8ZS/ESF <input type="checkbox"/>	AMI/SF <input type="checkbox"/>
<b>Number of IP Addresses Requested:</b>	(13 + require an IP justification form)
<b>Customers Router/Firewall Make/Model:</b>	
<b>T-1 Interface Card:</b> YES <input type="checkbox"/>	NO <input type="checkbox"/>

<b>Equipment Information – Fiber Connections</b>	
<b>Internet Bandwidth:</b>	
<b>Point to Point Bandwidth:</b>	<b>Number of locations connected:</b>
<b>Number of IP Addresses Requested:</b>	(13+ require an IP justification form)
<b>Customers Router/Firewall Make/Model:</b>	

<b>Midcontinent Communications Use Only</b>	
<b>Midco Circuit ID:</b>	<b>Qwest Circuit ID:</b>
<b>Router Port:</b>	<b>Transport DSX Panel:</b>
<b>Midco DSX Panel:</b>	<b>Qwest Pairs:</b>
<b>Aurora/Harmonic Slot:</b>	<b>Aurora/Harmonic Port #:</b>
<b>Midcontinent Communications Facing Interface</b>	<b>Customer LAN Inside Interface</b>
<b>Network:</b>	<b>Network:</b>
<b>Mask:</b>	<b>Mask:</b>
<b>Default Gateway:</b>	<b>Usable IP's:</b>
<b>Notes:</b>	