



## Rapid City Public Libraries (RCPL) Board of Trustees Meeting, December 10, 2012

### Summary

The following action was taken at the RCPL Board of Trustees meeting on December 10, 2012:

Direct staff to review incident reports for appropriate actions addressing any illegal activity and identification of staff training needed.

Apply filters to currently unfiltered computers and wireless access in the libraries, with the ability for staff to remove the filter from the computers or wireless as requested by patrons. Staff will complete a 90 day review for policy violations or patron complaints regarding access to information, and present it to the Library Board at the March 2013 meeting.

Library management will review incident reports in collaboration with public safety and city legal counsel. In addition, public library computers will be relocated into a centralized area with staff assigned to be visible throughout the building to address any patron complaints regarding behavior or access to information. The Board action also addresses the concern of censorship by allowing staff to assist in removing the filter.

Library policies and procedures will continue to be applied, and staff will continue to be trained in assisting patrons for access to information, patron complaints, and public safety. The vast majority of the public abide by the policies; during the past two years, patrons used over 256,056 hours of computer time and 907,655 people entered the libraries.