

MEMORANDUM

TO: Legal & Finance Committee
FROM: Jeff Barbier, Community Resources Director
DATE: December 14, 2011
RE: City Information Line 394-9300

Two proposals were received by my office in response to the RFP issued November 1, 2011 regarding call center services for the City Information Line 394-9300. After consultation with Alderman Jordan Mason, my recommendation is to accept the proposal of Golden West to provide these services for the calendar year 2012 due to potential cost savings.

