

Mitchell Sharlene

From: Phillips Ryan
Sent: Wednesday, November 23, 2011 1:10 PM
To: Mitchell Sharlene
Subject: FW: Warranty and Maintenance

Sharlene,

I was on my days off and just got to this info.

Ryan W. Phillips
Patrol Officer/ Street Crimes Unit
Rapid City Police Dept.
(605) 394-4131

From: Tim Teeslink [mailto:tim@genproenergy.com]
Sent: Wednesday, November 23, 2011 9:06 AM
To: Phillips Ryan
Cc: info@genproenergy.com
Subject: Warranty and Maintenance

Ryan,

The warranty for the products is as follows:

Solar Panel- 25 years for production, 5 years workmanship

Battery- 2 years- expected life of 4-7 years

LED Light- 3 years- expected life of 11+ years

Charge Controller-3 years expected life of 15 years

Pole and mounting- 25 years

The maintenance of the system will be negligible. For the first 4-7 years of operation, there should be no maintenance required. Based on 20% depth of discharge the batteries should last between 5-7 years. After that time, the batteries will need to be replaced. The cost for the battery replacement should be roughly \$250.00 per system.

Operation costs should be zero, and GenPro will provide any warranty work that is necessary. We are a local company and can do the warranty and battery replacement as needed. If needed, we can provide a service contract for battery replacement as it becomes necessary,

Other than battery replacement, and warranty replacement, there is no scheduled maintenance that would be necessary.

Respectfully

Tim Teeslink
National Sales Manager
GenPro Energy Solutions
13261 Timberline Plaza Ste B
Piedmont, SD 57769
866-593-0777

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