

SUMMARY OF MATERIAL MODIFICATIONS No. 4

This modification is made effective **July 1, 2011**, by the **City of Rapid City** to the **City of Rapid City Medical and Dental Plans**. All other terms and provisions of the Plan remain unaltered and in effect.

Distribution of the attached amendment will be handled in the following manner:

- _____ The Plan Administrator will be responsible for distribution.
- _____ First Administrators, Inc. will provide a formal copy of the amendment to the Plan Administrator for distribution.
- _____ First Administrators, Inc. will provide the Plan Administrator with _____ copies of the amendment for distribution.
- _____ Other: _____

The following text **replaces** "**Urgent Care Reviews**" within "**S3.02 Utilization Review**" in the Summary Plan Description.

Urgent Care Reviews

In the case of urgent care for the participant or a covered member of the participant's family, the provider or a family member must telephone the Utilization Review Company within forty-eight (48) hours of urgent care or on the first business day following weekend or holiday care.

The Utilization Review Company will respond to the participant's urgent care request within 24 hours of the telephone call. The determination will be provided orally unless written notification is requested.

If additional information is needed to make a determination, the participant or provider will be notified within twenty-four (24) hours of the specific information needed. A determination will be made within forty-eight (48) hours of receipt of the requested additional information. If the additional information is not received within forty-eight (48) hours, the request may be denied.

CITY OF RAPID CITY

(Authorized Signature)

(Date)

(Printed Authorized Signature)

(Title)