

## SUMMARY OF MATERIAL MODIFICATIONS No. 4

This modification is made effective **July 1, 2011**, by the **City of Rapid City** to the **City of Rapid City Medical and Dental Plans**. All other terms and provisions of the Plan remain unaltered and in effect.

Distribution of the attached amendment will be handled in the following manner:

- \_\_\_\_\_ The Plan Administrator will be responsible for distribution.
- \_\_\_\_\_ First Administrators, Inc. will provide a formal copy of the amendment to the Plan Administrator for distribution.
- \_\_\_\_\_ First Administrators, Inc. will provide the Plan Administrator with \_\_\_\_\_ copies of the amendment for distribution.
- \_\_\_\_\_ Other: \_\_\_\_\_

The following text **replaces** "**Urgent Care Reviews**" within "**S3.02 Utilization Review**" in the Summary Plan Description.

### **Urgent Care Reviews**

In the case of urgent care for the participant or a covered member of the participant's family, the provider or a family member must telephone the Utilization Review Company within forty-eight (48) hours of urgent care or on the first business day following weekend or holiday care.

The Utilization Review Company will respond to the participant's urgent care request within ~~(72)~~24 hours of the telephone call. The determination will be provided orally unless written notification is requested.

If additional information is needed to make a determination, the participant or provider will be notified within twenty-four (24) hours of the specific information needed. A determination will be made within forty-eight (48) hours of receipt of the requested additional information. If the additional information is not received within forty-eight (48) hours, the request may be denied.

### **CITY OF RAPID CITY**

\_\_\_\_\_  
(Authorized Signature)

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Printed Authorized Signature)

\_\_\_\_\_  
(Title)