

## ESCC Statistics for 2009

	2009	2008	% Change	10 Year Average	Historical High	Historical Low
<b>PHONE CALLS</b>						
9-1-1 Calls	47,525	46,492	+2.2%	48,150	57,868	39,305
Non-emergency Calls	202,115	214,866	-5.4%	225,472	278,764	200,544
Outbound Calls	65,156	80,364	-18.9%	72,346	80,364	65,156
Total>	314,796	341,722	-7.9%	345,968	416,996	305,005

	2009	2008	% Change	10 Year Average	Historical High	Historical Low
<b>CAD EVENTS</b>						
Rapid City PD	147,959	154,909	-4.4%	135,825	154,909	111,121
Pennington County SO	55,828	56,615	-1.3%	52,648	58,897	43,904
Rapid City Fire Dept.	22,245	23,286	-4.4%	24,543	31,021	20,776
Box Elder PD	6,672	6,710	-0.05%	5,858	6,847	4,585
Volunteer Fire Agencies	4266*	3,424	+24%	2,993	4,266	2,174
SDHP/USM/State Radio	3,575	3,215	+11%	2,722	3,575	3,022
Volunteer EMS Agencies	1,407	1,590	-11%	1,136	1,590	757
Badlands NPS	1,610	1,155	+39%	1,107	1,610	704
Haakon County SO*	112	431	-	-	-	-
Jackson County SO	961	530	+44%	414	961	198
Kadoka Police Department	232	174	+25%	132	232	104
Philip Police Department*	33	130	-	-	-	-
Total>	244,900	252,169	-3%	227,378	263,908	187,345

	2009	2008	% Change	6 Year Average	Historical High	Historical Low
<b>MDT Messages Processed</b>						
In-bound/Out-bound Combined	219,472	248,165*	-11%	253,040	374,210	200,000
		*Report parameters changed in 2008				

	2009	2008	% Change	10 Year Average	Historical High	Historical Low
<b>ESCC Staff Turnover Rate</b>						
	7%	10%	-3%	10%	24%	6%
	3 of 40.5	4 of 41				

	ESCC	PCSO	RCPD	Volunteers/ SAR/Other	RCFD	Total	
<b>Radio Tech Service Hours Provided by Agency</b>							
	877	661	699	836	611	3,684	<+5.1%
2008>	1,033	831	655	604	375	3,497	