

No. PW022503-07

2003 Software Maintenance Agreement

City of Rapid City Landfill

PROPOSAL SUBMITTED TO City of Rapid City Landfill		DATE December 11, 2002	
ADDRESS 300 Sixth Street		PHONE 605-394-4197	FAX 605-394-6843
CITY, STATE AND ZIP CODE Rapid City, SD 57701		CONTACT PERSON Carolyn Trautman	

We hereby submit specifications and estimates for

Advanced Weighing Systems, Inc. (AWS) proposes to furnish the City of Rapid City Landfill with the following maintenance support plan from January 1, 2003 to December 31, 2003:

Software Support:

AWS will provide City of Rapid City Landfill users with *unlimited* telephone support for 2 TransAct software licenses. This includes remote dial-up access using pcAnywhere. In addition, AWS will provide *free* software updates made to the software during the course of the maintenance contract. Also included with this contract is the bi-annual maintenance disk program. Twice a year AWS sends out a disk to update your critical system files. These files will better aid our support personnel. This contract ensures users will receive priority service when it is needed most.

The following services are offered at a 20 % discounted rate:

- On-site support
- Software Release Upgrades
- Modified and Customized Reports

This contract does not cover the cost of on-site services provided by AWS or other third party providers. Any incident not related to AWS products is subject to additional billing. This includes deviations from AWS standard procedures and software failures not related to our products. Our support staff will work with your users to isolate the problem and direct you to the appropriate third party. AWS is not responsible for third party charges. Additional payments may be made based on the previous year's usage.

I, Propose hereby to furnish material and labor complete in accordance with the above specifications, for the sum of

One Thousand Two Hundred and 00/100

Dollars (\$1,200.00)

Payment to be made as follows

Net 30 days - (Invoices will be sent out the first week of January 2003)

All material is guaranteed to be as specified. All work is to be completed in a professional manner according to the specifications. Any alteration or deviation from above specifications involving extra costs will be executed upon written order and will become an extra charge over and above the estimate. All agreements between you and us shall be based on the previous year's usage.

Authorized
Signature

Chris McDonald, Ops. Mgr.

Note: This proposal may be withdrawn by us if not accepted by the City of Rapid City.

Acceptance of Proposal: The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do work as specified. Payment will be made as outlined above.

Signature

Date of Acceptance

Signature

