

IntelliSys Inc. P.O. Box 265 North Lake, WI 53064-0265

2002 SERVICE CONTRACT PROPOSAL

Phone: 262-966-3833 Fax: 262-966-3438 Date: December 7, 2001

The Seller hereby agrees to sell the Buyer the following subject to the terms stated herein. TQ: Rapid City Municipality Proposal No. 011201RCP 300 6th Street Rapid City SD 57701 We are pleased to offer the following services that will help to ensure the continued operation of the Rapid City Municipality's Data Management Software System for period of January 1, 2002 to December 31, 2002. The scope of this proposal includes furnishing specified software updates and services on an annual basis. This proposal specifically includes the following: Annual software upgrades and unlimited annual telephone support fee for: IPMC (Facility Management Technology) Maintenance/View Unlimited telephone support services from IntelliSys, Inc., toll free 1-800-347-9977 Software and Support \$450.00 **Optional Service:** System Maintenance and development. One on-site service visit (8 hours on site total) for update installation, application development, and end user training. Contract customer service rate is \$600.00 per day plus travel and lodging expenses. (Normal service rate without contract is \$750.00 per day plus travel and lodging expenses.) If you would like to include this service under this contract, please call for quote on total price. Number of days ____ x \$600.00 **Service Contract Total** This contract will be automatically renewed annually except as modified or canceled in Note: 1. writing by either party within 30 days of the renewal date, which will be January 1 each Materials or parts are not included as part of the contract price. Charges for required 2. materials will be added. Price is firm for 30 days from date of Proposal. Escalation: () Price is F.O.B. Factory. (X) Freight allowed to jobsite. () No freight included. Freight: ALL APPLICABLE TAXES MUST BE ADDED. Taxes: 30 days net. A 1.5% service charge will apply to the unpaid balance for each 30 day period, Terms: commencing 30 days after date of invoice. THE SELLER RESERVES THE RIGHT TO REVIEW AND REVISE THIS PROPOSAL AFTER 30 DAYS FROM ISSUANCE I accept this proposal and all terms thereof: IntelliSys Inc. Title:

Date: