

Johnson Controls, Inc.  
Controls Group  
1801 67<sup>th</sup> Avenue North  
Minneapolis, MN 55430  
Tel. 763/566 7650  
FAX: 763/566 2208



Bonnie Hughes  
Milo Barber Transportation Center  
300 6<sup>th</sup> St  
Rapid City SD 57701

July 20, 2001

JOHNSON  
CONTROLS

SUBJECT: Maintenance Agreement Renewal  
Contract #1105-7182

LF080101-12

Dear Ms. Hughes:

Your current Johnson Controls Planned Service Agreement has an anniversary date of August 31<sup>st</sup>, 2001. To facilitate continuity of these essential services without interruption, we are pleased to extend your existing agreement for the period of September 1<sup>st</sup>, 2001 through August 31<sup>st</sup>, 2002 for the annual sum of FOUR THOUSAND THREE HUNDRED TWO AND NO/100 (\$4,302.00) DOLLARS.

To summarize, your maintenance agreement offers the following coverage:

- Premium Coverage (SSV Labor & Material/Repair Material & Labor)  
Air Conditioning
- Premium Coverage (SSV Labor & Material/Repair Material & Labor)  
Pneumatic ATC
- Premium Coverage (SSV Labor & Material/Repair Material & Labor)  
Heating Systems
- Premium Coverage (SSV Labor & Material/Repair Material & Labor)  
Filters

We appreciate the opportunity of being your partner in the long-term maintenance of your facility, and thank you for entrusting us to remedy your on-going issues. Because of your continued excellent cooperation in coordinating our activities at your facility, our familiarization with your systems, and our desire to control costs, there is no increase in price for this year. We hope you appreciate our efforts in controlling cost as much as we appreciate your cooperative efforts.

Please accept the continuation of these essential services by signing in the appropriate place and returning a copy of this letter to us prior to your anniversary date. You may also fax a copy of the signed letter to 1-800-575-5775.

Thank you for the confidence you have placed in Johnson Controls. If we can be of additional service, or should you have any questions, please contact me at 800-677-7650 Ext 5123.

Sincerely yours,

JOHNSON CONTROLS, INC.

*Heidi Schwartz*  
Heidi L. Schwartz  
Service Admin Specialist

ACCEPTED BY:

NAME: \_\_\_\_\_

TITLE: \_\_\_\_\_

DATE: \_\_\_\_\_